

ITS SERVICES 2009-2010

Algonquin College Information Technology Services (ITS) provides technical support to Students, Staff and Faculty. Some of our services include assistance with access to network accounts, email, Blackboard, laptop support and solving network issues.

Woodroffe	Pembroke	Perth
613-727-4723 ext. 5555 613-735-4700 ext. 5555 1-800-565-4723 ext. 5555	613-735-4700 ext. 5555 1-800-565-4723 ext. 5555	
Room C316 – 7 days a week 7:30 am – 10:00 pm		
5555@algonquincollege.com	5555@algonquincollege.com	5555@algonquincollege.com

ACCESS CENTRES (COMPUTER LABS)

Access Centre at located at the Woodroffe Campus in Rooms B373, C102, C336 and T201 and open 24 hours a day (proper identification is required after 11:00 pm) and monitored from 8:00 am to 10:00 pm.

LAPTOP CONFIGURATION – <http://algonquincollege.com/its/laptop>

Students may choose to bring their own laptops and use them to connect to College printers, server space or Algonquin's wireless network.

To configure your wireless connection takes about 5 minutes.
Students are required to download an executable file at the link above.

MANDATORY LAPTOP PROGRAM (MLP) –

<http://algonquincollege.com/its/laptop/mlp>

Students in a MLP are required to purchase a laptop and appropriate software and are required to pay a mandatory \$150 Mobile Computing Fee. Laptops and software are available from the College's "New Technology Store".

ALGONQUIN COLLEGE'S THREE CORE INFORMATION SYSTEMS

BLACKBOARD

Algonquin College's online learning environment
<http://online.algonquincollege.com/webapps/login>

Students can find online course materials, assignments, and have the ability to share information between fellow students and teachers.

WEBMAIL

<http://webmail.algonquincollege.com>

Students are provided a College email account. Your email account is based on your College username, (eg. user0001@algonquincollege.com). Students are provided 60 (MB) of storage space.

ACSIS

Algonquin College Student Information System <https://acsis.algonquincollege.com> Log into ACSIS for the first time using your student number and your date of birth in the following format: dd-mmm-yyyy (eg 12-mar-1980) hyphens included. Information such as your College username and password, grades and timetable can be found in ACSIS.