



CASE STUDY: Algonquin College develops the business skills of employees for The Royal Canadian Mint

The need

The Royal Canadian Mint (RCM) produces circulation and non-circulation coins, manages the domestic coinage system, and provides advice on all matters related to coinage. It produces and markets bullion and related refinery products and services. As RCM is a for-profit Crown Corporation, the organization wished to improve the business acumen of its workforce.

The outcome

Employees are benefitting from ready access to ongoing training courses that help them carry out their day-to-day activities. As a result, the capability of employees has increased and performance has improved.

The solution

RCM wanted to build the internal business skills of its employees as well as ensure uniformity and a common set of standards across the organization. It needed to accomplish these training tasks using limited resources and to manage training requirements from within the organization.

Algonquin College provided a turnkey and targeted training solution that included a range of business skills courses from novice to advanced levels.

The implementation

In addition a selection of courses available, RCM employees have access to a bilingual registration portal where they self-register into training courses offered in Ottawa or Winnipeg. The College provided access to training facilities, monthly and annual reporting on training metrics, and project and operation management.

ALGONQUIN COLLEGE CORPORATE TRAINING CENTRE specializes in industry-focused training solutions that equip employees with the knowledge, skills and expertise needed to succeed in their day-to-day work, to advance in their careers and to build organizational capacity.

For more information, contact us at (613) 727-7729 or visit www.algonquincollege.com/corporate