

COLLEGES OF APPLIED ARTS AND TECHNOLOGY EXTENDED HEALTH CARE PLAN OUT-OF-PROVINCE EMERGENCY MEDICAL COVERAGE

(NOT A FULL TRAVEL INSURANCE PLAN- Coverage is subject to certain conditions and limitations, see your employee benefit booklet)

AT TIME OF A MEDICAL EMERGENCY

You or someone with you **must** contact Worldwide Assistance Services Inc. (Worldwide Assistance) before receiving medical care. Worldwide Assistance is a medical emergency travel assistance company, and a service provider to Sun Life Assurance Company of Canada. If contact with Worldwide Assistance cannot be made before services are provided, then it must be made as soon as possible afterwards. If Worldwide Assistance is not contacted, Sun Life Assurance Company of Canada may deny or limit payments for all expenses related to the emergency services.

Worldwide Assistance can provide the following services when appropriate:

- Refer you to a medical facility or physician
- Confirm your coverage and benefits
- Guarantee or advance payment to a hospital or medical provider, whenever possible
- Provide ongoing monitoring of medical treatment if you or a covered family member is hospitalized.

WHEN YOU TRAVEL

Be sure to have the following information with you in case of a medical emergency:

- Your group contract number: _____
- Your Member/Certificate ID number: _____
- Worldwide Assistance's toll-free (or collect) phone number:

In Canada and the USA, call:	1-800-511-4610
In Mexico call:	001 800-368-7878
Elsewhere, call collect:	202-296-7493
Fax:	202-331-1528
E-mail:	ops@worldwideassistance.com

*Worldwide Assistance's operations centre in Washington, DC is open 24 hours a day