

ACADEMIC

APPLIED RESEARCH AND INNOVATION

The Natural Sciences and Engineering Research Council (NSERC) has awarded Algonquin College a five-year grant of \$2.3M for the "Algonquin College Design Centre". The Design Centre will support research collaboration between companies and the College by enabling Algonquin to increase its capacity to work with local companies, especially Small and Medium Enterprises, to facilitate commercialization. The focus is on enhancing the User Experience through the design of more user-friendly products, processes and services. The centre has been active for over a year, engaging an increasing number of faculty and students in applied research projects.

CORPORATE AND COMMUNITY SOCIAL RESPONSIBILITY (CCSR) CONFERENCE

Some of the nation's most prominent business leaders gathered at Algonquin College on November 23rd to participate in Canada's largest Corporate and Community Social Responsibility (CCSR) Conference. More than 700 attendees heard from over 50 speakers during this one-day gathering that featured guest speakers, a tradeshow exhibiting social enterprises and non-profit organizations focused on the triple bottom line – Planet, Profit and People; and, an awards program honouring leaders in sustainability. Award recipients included:

- Sheila-Watt Cloutier Community Social Responsibility Award
- IBM Canada Corporate Social Responsibility Award
- Causeway Work Centre Social Innovation Enterprise Award
- Leonard Lee and Frank O'Dea Social Entrepreneur Award
- Several Ottawa-area students Students Social Entrepreneur Award

ONLINE COURSE FEEDBACK SURVEY

The online course feedback survey pilot has been expanded over the last year to include all relevant programs at the College. The first college-wide online survey is now in progress. The move from a paper-based survey to an online survey meets two of the academic area goals – one to be more "green" and the second, to provide feedback to the Chairs and Faculty in a more expeditious manner. A process is being implemented to ensure that identified issues, along with solutions, are forwarded to the Executive Deans for their review. In total, close to 90,000 individual surveys are available to be completed in the college-wide roll-out.

PANDEMIC PLANNING

This has been a particularly challenging month with respect to the H1N1 surge activity in the health care agencies. Pandemic planning is well established in the clinical environments and most Nursing students who are in clinical placement have received vaccinations as per the directive of the Health Care agencies. Post SARS, it is important to note that decision trees were established to ensure that healthy students were not removed from the clinical environments in times of pandemic activity; rather, this has served to be an excellent learning environment for our students.

SCHOOL OF ADVANCED TECHNOLOGY

On November 10, 2009, a Hydro One Awards and Recognition event took place. Mr. Myles D'Arcy, Senior Vice President, Customer Operations, Hydro One, attended. He toured the electrical labs, participated with President Gillett in the naming of Room T228, and awarded 20 bursaries and scholarships to students.

SCHOOL OF BUSINESS

The School of Business hosted its Annual Awards and Recognition Evening on November 18, 2009, bringing together students and industry/community donors. Recent graduate and new donor, Ben Stewart, provided the closing testimonial speech.

SCHOOL OF HEALTH AND COMMUNITY STUDIES

The Academic Health Council, of which Algonquin is a founding member, has been selected by Health Force Ontario to establish the Champlain Centre of Excellence in Interprofessional Collaborative Practice. Health Canada will be providing the funding. The Academic Health Council is recognized for its leadership in 'transforming health care delivery by advancing interprofessional collaboration in Ontario' as per Dr. Joshua Tepper, Assistant Deputy Ministry, Ministry of Health and Long Term Care.

The Early Learning Centre successfully met all criteria for their license renewal.

Results for the September, 2009, writing of the National Dental Assisting Examination were received by the Allied Health Department. Of the eighteen students who wrote the exam, all were successful.

ALGONQUIN COLLEGE HERITAGE INSTITUTE

Work continues in the planning of the new Perth Campus. Staff and faculty have worked closely to refine functional programming for specific spaces in the new campus, and have provided input to environmental assessment experts and the project management team on a number of construction-related issues.

ALGONQUIN COLLEGE IN THE OTTAWA VALLEY

A Remembrance Day Service was held for students and staff at the Pembroke Campus on November 11, 2009. The cafeteria was full for the service which was attended by many students. Approximately 20% of students at the campus have a direct military connection.

FACULTY ACTIVITY

Cat Baron, Professor, Community and Justice Services Program, received a Community Safety Award Certificate of Recognition from Crime Prevention Ottawa at an awards event held on November 3, 2009. Cat was recognized for her community volunteer work in the area of Community Safety, her involvement in establishing the CAJN "Community Adult Justice Network" and her volunteer work with the Board of Elizabeth Fry.

Abdul Al-Azzawi and Wahab Almuhtadi presented a paper entitled "Energy Saving by Using Newly Design Automated Solar Powered Evaporative Air Cooler" at the IEEE Electrical Power and Emergency Conference (EPEC) in Montreal on October 21, 2009.

COMMUNITY ACTIVITY

Algonquin College once again hosted the Annual Stars of the City recognition evening on October 18, 2009. Food and service, completed by our Hotel and Culinary students with the assistance of faculty, were served to a high standard to the 510 guests in attendance.

Algonquin College was represented at College Day at Queen's Park on October 26, 2009, by Scott Warrick and David Fairbanks of the Culinary Arts Program. The professors established a display with some of our food specialties and they were supported by two of our culinary students. The display was well received and reflects the tremendous effort of our faculty to showcase their program, students, and the College.

The Children's Wish Foundation of Canada and MTV granted cancer patient Victoria Watson's heartfelt music wish of having a once-in-a-lifetime music experience. The wish aired in a two-part MTV News special on November 2 & 3, 2009. This wish took place as a result of a Cancer fundraising partnership between the Event Management program and the Children's Wish Foundation.

For the fifth year, students from the Community and Justice Services (CJS) program spent 24 hours on the street to raise money for "Operation Come Home." The students raised a total of over \$8K this year. Special thanks to CJS Professor Cat Baron who organized the event.

Students from the Police Foundations and Paramedic Programs assisted with the “MADD Dash”, an event held to raise money for Mothers Against Drunk Driving. 18 Police Foundations students helped with traffic control and 8 Paramedic students were on hand to provide any necessary first aid.

Our Child and Youth Worker students raised \$1,600 for the 2009 Use Your Voice Purple Ribbon Campaign which raises awareness of everyone’s role in preventing and reporting child abuse and neglect.

Andre Renaud, Food Services Supervisor and Coordinator of the Cook Training Program, and three of his staff prepared appetizers for the annual fundraising event for the Columbus House for teen-aged boys and girls, held at the Best Western Inn in Pembroke on November 17, 2009.

STUDENT ACTIVITY

The team representing Algonquin College at the Ontario College Marketing Competition (OCMC), held November 19 and 20, 2009, at Mohawk College finished fourth overall amongst 14 Ontario Colleges. Special recognition goes to the following students:

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|-------------------------------------|-------------------------------------|-----------------------|
| • Fred Katchkikian | Quiz Bowl Event | Gold |
| • Sara Atlookan and Tommy Lynn | Integrated Marketing Communications | Gold |
| • Justin Jaster and Valer McMaster | Sales Management | Silver |
| • David Nattkemper and Tim Percival | International Marketing | Bronze |
| • Kent Banks and Fred Stonehouse | Market Research | 5 th Place |

Congratulations to all participants. A special thanks to all faculty who served as volunteer OCMC Coaches. Professors Cheryl Dowell, Jennifer Monk, Norman Hotchkiss, William Garbarino, Margaret O’Brien, Wendy Threader, Laurie Logan, Chris Castillo, and Philip Jones volunteered their time and expertise to ensure our students were well prepared for the event.

At the recent APICS (The Association for Operations Management) International Conference held for the first time ever in Canada (Toronto), with approximately 2000 attendees from around the world, the first Head of the Class Competition was held. Students from the Bachelor of Applied Business (e-Business Supply Chain Management) overwhelmed the opposition, taking four places in the top ten (1st, 4th, 5th and 7th). Yanick Lavoie, Level 07 student, won the \$500 first prize. Algonquin College students competed directly with students from institutions such as Bowling Green State University, Wichita State University, Cleveland University, and Colleges, such as Conestoga.

Students in the Bachelor of Information Technology (Network Technology) competed in the first round of the Cisco NetRider Competition, which resulted in Algonquin College having five of the top ten teams in Ontario. These five teams, accompanied by two members of the Computer Studies Department travelled to Toronto for the Ontario Finals where they placed 3rd, 4th, 5th, 6th and 10th. The students agreed that the experience had been very fulfilling.

DONATIONS

Atlas Block donated a few skids of materials for Masonry students at the Algonquin College Heritage Institute to use for practice projects in shop class.

Colgate Palmolive has donated a \$500 bursary to a first year Dental Hygiene student with excellent standing.

Medicom is providing two \$1,250 bursaries for second semester Dental Assistant students.

ADMINISTRATION

FINANCE & ADMINISTRATIVE SERVICE

Financial Services is preparing for the College's interim financial audit which will take place the week of December 7th. A Request for Proposals for a Corporate Procurement Credit Card program has been posted on MERX.

The Director initiated a 'Value Stream' review for procurement process involving all managers in F&A.

Purchasing has been actively saving all purchase orders in a PDF format that is saved on our Purchasing drive, which has reduced printing by 90%.

Purchasing is in the final stages to complete the Purchasing Policy and Procedure Manual.

INFORMATION TECHNOLOGY SERVICES (ITS)

Information Technology Services completed several technology projects in support of teaching, learning, and business automation at the College. The College's new email system, based on Microsoft Exchange, was introduced to the faculty and staff in Perth and Pembroke. Blackberrys are now supported as well.

In addition, a new system was implemented to allow for better, more secure connectivity to College information resources from remote locations to better support our employees including part-time faculty working at home.

The final phase of the deployment of a new wireless network system is complete. The College has more than tripled the number of wireless access points to 850, most of which support the fastest wireless speeds commercially available (802.11n). The College has experienced almost three times as many connections to the wireless network as last year, demonstrating the need for the service, and the effectiveness of the implementation.

ITS, the Registrar's Office, and the VP Academic Office released an update to the College's Student Information System, ACSIS, to allow students to view their Grade Point Averages (GPA's) online.

An ITS staff member, Pat Murphy, was recently recognized for demonstrating a commitment to excellence in his role as a technician. He received a President's Star Award in a surprise presentation by the President.

COLLEGE ANCILLARY SERVICES

Revenues and contribution in the CAS business units are on track with budgeted targets.

Retail Services is preparing for the holiday season and will be holding its semi-annual Customer Appreciation Day on December 3rd as well as launching its seasonal flyer promoting Christmas specials.

Parking Services has been working to meet the demand for parking on campus and has cleared the Red Permit wait list with 185 remaining on the wait list for Green Permits. Ancillary Services and Physical Resources are working with the City to find solutions for the current parking crisis with some discussions regarding changing bus routes to run through the campus. Representatives from the Parking Office attended a Transportation Demand Management conference in Toronto to learn about sustainable travel options.

An RFP for a housing management software package for the Residence has been released with the goal of improving the application process for students and providing improved customer service for day-to-day operations.

Food and Beverage Operations held a retirement party for Mike Dash on November 20th who is leaving the College after 35 years of service.

On-line payment options are now available for meal plan and staff account holders.

PHYSICAL RESOURCES

Facilities Planning & Development Team

Deputy Minister Deborah Newman visited the College on November 17, 2009, and was briefed on our capital planning, facilities strategies and space management processes and given a tour of a portion of our campus.

Algonquin Centre for Construction Excellence (ACCE)

The Algonquin Centre for Construction Excellence has made good progress since the last report and is on budget and schedule.

The following items are complete:

- 60% architectural floor plan approved
- Transit station demolition
- Site grading and granular base for the piling

The following items are in progress:

- Driving of piles for the building
- Site Plan Approvals
- Permit applications
- Final preparation of the Agreements with the City of Ottawa
- The Tunnel work is expected to commence in the next week
- The tendering for the pedestrian bridge is scheduled to be issued in the second week of December
- 90% Architectural design review expected December 8th, 2009

Perth Campus

- The design development is well underway and the Steering Committee has reviewed 3 building massing options.
- The draft Sustainability Action Plan (SAP) has been reviewed and comments are being incorporated for final review.
- The site service connections tender closed on November 12, 2009. The Contract has been awarded to G.W. Drummond. The work will start within the next week and will allow the College to meet its commitment to the Government by starting construction in the fall, 2009.

Pembroke

Two prequalification expressions of interest were posted on MERX:

- Project Management Services
- Campus Development Consultants (Architect, Planning, Engineering & Compliance Team)

ADVANCEMENT

PUBLIC RELATIONS AND COMMUNICATIONS

Corporate Events

Remembrance Day

The College hosted its Remembrance Day ceremonies on Wednesday, November 11th in the Marketplace Food Court. This year, the ceremony was attended by two guest veterans, as well as an associate legion member who laid a wreath on behalf of friends and family. Three other wreaths were also laid on behalf of Algonquin faculty and staff, our students, and Aboriginal soldiers. The ceremony was enhanced with the Canadian Forces GIS students standing on guard for the ceremonial procession.

President's Coffee Break Series

The President hosted a Coffee Break for students and staff at the Pembroke Campus on November 13th.

Government Relations

Visit by Deborah Newman, Deputy Minister of Training, Colleges and Universities

President Gillett and members of the Executive Committee welcomed DM Newman to the Woodroffe Campus on Tuesday, November 17th. This was a rescheduled visit by the Deputy Minister and included a discussion on Reaching Higher and Government Direction, a presentation on the College's Capital Projects, and a short tour featuring a stop at the Simulation Centre for Health Studies.

National Day of Remembrance for Road Crash Victims

The College was the venue for the 2nd annual day of Remembrance for Road Crash Victims. The Department assisted Transport Canada with logistics and promotions. Executive Dean Kim Tysick spoke on behalf of the College, and students from our Police Foundations program hosted an information table during the trade-show portion of the event which was held on November 18th in the Marketplace Food Court.

Visit by Human Resources and Skills Development Canada

The Department helped coordinate a visit by representatives from HRSDC and Polytechnics Canada. The agenda for the visit included a presentation on Applied Research Initiatives, Trades Training, and Applied Degree Initiatives.

Alumni Relations

November has been a month of implementation for the Association, putting into place new practices and tools that will continue to provide the base developed as part of our strategic plan. We have seen an increase in Alumni using our services, requesting information and connecting with each other through our facilitation.

The increase of engagement with Alumni and the strengthening of the Alumni relationship will position us well to maximize on the use of Alumni as a College asset in the coming year.

A welcome to new Alumni for the most recent graduate pool was held on November 19th. 63 people registered and 26 attended this session, which offered networking and a guest speaker in addition to the Alumni Board President welcoming the newest members. Several of the attending Alumni have since reached out and connected with each other professionally and several have contacted the association inquiring about ways in which they can support the College. At this event a short survey was deployed as well to begin the process of assessing what our Alumni's wants and needs were of the Association.

Career Week progress (February 2010)

In moving forward with Career Week plans, we have created and implemented an internal registration website that offers faculty, staff and the internal community the ability to sign up to assist with our project. In addition, Creative Services is currently developing a new word mark that will help brand and imbue a visual identity to career week. Work continues to progress on operational communications and participation plans.

Website & AlumNet

Work has progressed this month on developing a redesigned AlumNet e-newsletter which, when launched, will become our routine monthly engagement vehicle for Alumni. New processes being implemented will, for the first time, allow us to measure and track the popularity of our material and as well allow a 'quick click' call to action allowing Alumni to update their contact information with the Association.

Enhancing our benefit offerings to Alumni

November has seen the finalization of our MEDOC travel insurance benefit program offered through Johnson's Insurance. Our Alumni will now have the ability to secure travel insurance at preferred rates.

Discussions are currently underway with Advantage INTRAVEL, a company that offers an Alumni branded online travel tool similar to Expedia. This partnership, if implemented, would be an affinity benefit for the Association, generating revenue from booked travel – at no cost to the Association and at market competitive prices.

Media Relations

Major stories include:

- November 17 The *Globe and Mail* featured an interview with the President regarding the importance of a polytechnic education.
- November 21 The *Ottawa Citizen* ran a story featuring inexpensive Dental Hygiene services offered locally.
- November 23 The *Ottawa Business Journal*, *CFRA*, *CBC Radio*, *CKCU*, *CKDJ*, the *Algonquin Times*, and *Nepean This Week* featured stories regarding Algonquin hosting Canada's largest Community and Corporate Social Responsibility Conference.
- November 17 *Nepean This Week* and the *Algonquin Times* featured stories regarding the college achieving its United Way fundraising goal by raising over \$109,000.
- November 10 The *Ottawa Citizen* featured a story regarding the Hydro One recognition evening which featured a \$750,000 pledge from Hydro One.

New Program Launch

The Department worked in collaboration with the School of Media and Design to host the official launch of the new Kitchen and Bath Design graduate certificate program. The event took place in the Staff Dining Lounge on Wednesday, November 25th at 3:00 p.m.

Recruitment

Open House and College Information Program (CIP) was held on Thursday, November 5th from 9:00 a.m. to 1:00 p.m. and 5:00 to 7:00 p.m. The daytime portion of the event was targeted towards high school students. Attendance was estimated at approximately 2,000 students, parents and teachers. The evening session was targeted to the adult population with an estimated attendance of 400.

A trade-show style presentation of all Algonquin programs and services was set up in the gym, which also included displays by the School of Part-time Studies and our Perth and Pembroke Campuses. More than 30 Algonquin programs opened their classrooms and labs to welcome the prospective students throughout the event. CIP was also part of the College's Open House and displays from 24 Ontario Colleges were set up in room T102 of the Advanced Technology Centre.

The Recruitment Manager represented Algonquin College (along with a representative from Financial Aid and the Dual Credit program) at the 2nd annual Information Session held for Youth Workers, Group Home workers and Foster parents on November 23, 2009.

Successful information booths and sessions have been held this month at University of Ottawa, Carleton University, Youth Employment Services, Montreal English School Board, the Ottawa Training Colleges and University Show, as well as High School Career Fairs, Parent Information Evenings.

Algonquin College participated in the Canadian Aboriginal Festival in Hamilton, November 27th-November 30th.

Recruitment Events 2009 – 2010:

Discovery Evening (Pembroke)	January 19 th , 2010
Skills Trade for Grade 9	(tentative)
Discovery Evening (Perth)	February 11 th , 2010
March Break Activities	March 15 th -March 19 th , 2010
Discovery Evening (WO)	March 2010
Spring Open House (Perth)	April 10 th 2010
March Break (Pembroke)	March 13 th , 2010
Open House and Housing Day (Pembroke)	June 19 th , 2010

BUSINESS DEVELOPMENT

SCHOOL OF PART-TIME STUDIES (SPTS)

OntarioLearn

Total enrolment in OntarioLearn courses during the Fall 2009 semester is 21,050 which represents a 17.8% increase over the previous year. *Algonquin's enrolment in Distance Education for the Fall semester is 2,980: 2,172 course registrations through OntarioLearn and 808 registrations in Algonquin only online courses.*

The OntarioLearn Services Agreement has been awarded to Embanet Corporation in Toronto. This agreement covers the period January 1, 2010 to December 31, 2015.

New Opportunities

Three proposals have been submitted to government departments to deliver French Language Training.

Languages Canada accreditation for ESL International was completed on November 12, 2009.

Forty-nine new courses were developed for Fall delivery with another 47 new courses scheduled for Winter 2010 delivery.

In collaboration with two of the full-time faculties, course development has begun with regard to the graduate certificates that were recently approved for Victimology and Construction Project Management. The School of Part-time Studies will be responsible for part-time delivery of these programs.

Contract Activity

Contracts are currently underway with Health Canada for First Aid and CPR training and recertification (HLT6655) and with Public Safety Canada for Shop Safety Workshop (SAF5507).

Program/Course Modifications

Program Quality Reviews (PQR) have been started for:

- Public Relations Practitioner
- Archives and Records Management
- Teaching English As A Second Language (TESL)

Continuing Education Program suspensions for fall, 2010, include:

- Media Communications (to be replaced with two new certificates)
- Trauma/Addiction Recovery Studies (to be replaced with two new certificates)
- Dementia Studies – Multidiscipline** (to be replaced with 2 or 3 new certificates)
- Gerontology – Multidiscipline** (to be replaced with 2 or 3 new certificates)
- Working with Dementia Clients – Multidiscipline** (to be replaced with 2 or 3 new certificates)
- Working with the Aged – Multidiscipline** (to be replaced with 2 or 3 new certificates)
- Nail Technician

Admissions procedure changes are underway for the part-time offerings of both Library and Information Technician and Early Childhood Education. Effective for the 2010/2011 academic year, students wishing to be admitted to these programs will apply through ontariocolleges.ca so that the admissions process mirrors that of the post-secondary offerings.

Enrolment

The breakdown of enrolment in Continuing Education courses for the fall 2009 semester is as follows:

Continuing Education						
2009 Fall Registration Statistics						
Registrations as of November 20, 2009						
	2009/2010 Budget	Nov 20 2009 Actual	Nov 21 2008 Actual	2009F vs. 2008F	% Inc/(Dec)	2009/2010 Actual vs Budget
School of Part-time Studies						
Advanced Technology	986	670	903	(233)	(25.8%)	68.0%
Business	2,565	2,135	2,406	(271)	(11.3%)	83.2%
Centre for Second Careers	0	0	6	(6)	(100.0%)	0%
Community Studies	1,142	1,069	1,027	42	4.1%	93.6%
Distance Education	2,971	2,980	2,698	282	10.5%	100.3%
Health Studies	473	573	400	173	43.3%	121.1%
Hospitality & Tourism	571	624	474	150	31.6%	109.3%
Language Institute	1,215	1,115	1,109	6	0.5%	91.8%
Media & Design	1,197	1,312	1,162	150	12.9%	109.6%
Police & Public Safety	421	310	417	(107)	(25.7%)	73.6%
Transportation & Bldg. Trades	1,315	1,026	1,169	(143)	(12.2%)	78.0%
School of Part-time Studies Total	12,856	11,814	11,771	43	-	91.9%
Algonquin College in the Ottawa Valley	0	536	535	1	0.2%	
Faculty of Arts & Media Design	221	189	205	(16)	(7.8%)	85.5%
Faculty of Business & Hospitality	305	332	304	28	9.2%	108.9%
Faculty of Health, Public Safety/Comm Studies	344	398	379	19	5.0%	115.7%
Sub-Total	870	1,455	1,423	32	-	167.2%
Grand Total	13,726	13,269	13,194	75	-	96.7%

ESL Language Training						
2009 Fall Registration Statistics						
Registrations as of November 20, 2009						
	2009/2010 Budget	Nov. 20 2009 Actual	Nov. 20 2008 Actual	2009F vs. 2008F	% Inc/(Dec)	2009/2010 Actual vs Budget
ESL Canadian	474	615	426	189	44.4%	129.7%
ESL International	500	591	485	106	21.9%	118.2%
Teachers of English as a Second Language	20	28	16	12	75.0%	140.0%
Total	994	1,234	927	307	33.1%	124.1%

SPTS Marketing and Communications

The winter 2010 onCourse catalogue has been submitted for printing. A winter print ad campaign for new programs and courses, a rural ad campaign and a national Distance Education ad campaign have been completed with changes to the Forensic Accounting brochure to target the international market. New marketing material designed specifically to target the FSL federal government A/B/C levels was developed.

Advertising

The winter 2010 print ad campaign was scheduled and the first half completed.

Communications

The Language Institute and Distance Education websites were updated and launched for the winter 2010 Part-time Studies.

Market Research

In partnership with Corporate Training, SPTS developed and successfully launched a Construction Trades survey for the Greater Ottawa Homebuilders Association.

ALGONQUIN COLLEGE FOUNDATION

Constructing Our Future Capital Campaign

The Algonquin Foundation is working with the Advancement Department to create a new campaign brochure and video. Naming opportunities are being identified for the Algonquin Centre for Construction Excellence. A presentation was made to the Ottawa Construction Association at the Chairman's Reception on November 3. The Foundation is working with the Ottawa Construction News, Impact and Construction Comment to publicize the campaign. To date pledges total \$2,366,000.

Building Our College Our Community Our Future - Perth Expansion

Campaign presentations have been booked for the Town of Perth on December 1st and the County of Lanark on December 9th. An application for a grant was sent to the Perth and District Community Foundation. A cabinet meeting took place with B. Bell, former Executive Director of the Community Foundation to discuss prospects and strategy for the Perth and District Community Foundation.

A strategy meeting took place with cabinet members: J. Willson, J. Clement, D. James and R. Allard. Members of the Campaign Cabinet and Algonquin Perth staff were in attendance at the Perth Chamber of Commerce Dinner held on November 12th. Currently, the Cabinet is researching and developing a strategy for the top five calls as well as deciding on a logo for the campaign.

Pembroke Capital Campaign

A strategy meeting was held with K. Davies, Jamie Bramburger and the Foundation office to determine what financial and administrative steps needed to be followed in relationship to a potential \$500,000 transformational donation. The potential donation turned into an actual one time contribution of a half a million dollars at a Capital Committee fundraising dinner held at the Pembroke Campus on November 24, 2009. Mr. & Mrs. F. Allan Huckabone announced their very generous donation at the dinner and further asked the people in attendance to join them in supporting the fundraising for a new College campus.

Endowment Campaign

Six endowment donor meetings were held this month. The Foundation Board is developing a new prospect identification model. Scotiabank Branches across Ottawa have launched a promotion to raise funds for the Military Families Fund- Sens Foundation Bursary. The promotion will conclude at the end of November. To date \$65,000 has been confirmed for the Military Families Fund for 2009-10. Nine bursary recipients have been confirmed from the fund for 2009.

A new endowment has been established for the Ed Ireland Civil Engineering Technology Bursary and a donation has been secured for the Direct Energy/Sens Foundation Bill Patterson Memorial Bursary endowment.

Stewardship

A Hydro One Recognition and Naming event was held on November 10th. The School of Business awards ceremony was held on November 18 at the College with over 40 donors in attendance. The Algonquin Foundation staff met with the Mamidosewin Centre to disburse the Richard Patten Bursary before the November 20th deadline. A meeting was held with the Awards Tracking Committee and each School's awards representative to ensure that bursaries are being disbursed and donors are being invited to awards ceremonies. A media event took place to announce the endowment status of the Military Families Fund – Sens Foundation.

Annual/Other

A donation of \$2500 was received from AMR Medicom for new bursaries for the Dental Assistant program. A second annual award from the Small Business Association of the Canada-Ottawa Chapter for the School of Business has been established as well as \$2,000 from Pearson Canada for a new award for the School of Business. Academic assistance for Adults with Developmental Disabilities (AAADD) has sent out their third annual direct appeal to parents. A total of \$30,452 was received from Champions for Children for annual bursaries.

Out and About

Outreach activities this month included:

- Canadian Association Gift Planner (CAGP) Professional Development Session
- Nepean Chamber Meeting
- Association Fundraising Professionals (AFP) Education Event
- Military Sens Foundation Media Event
- Women's Business Network Event
- United Way Golf Event
- Nepean Chamber of Commerce Business Awards
- Habitat for Humanity Dinner
- School of Business Awards Event
- Ottawa Construction Association Chairman's Reception

INTERNATIONAL EDUCATION CENTRE (IEC)**Recruitment**

During the month of November, recruitment efforts continued with the three recruitment managers attending functions overseas. One manager travelled to Morocco and Tunisia, while the other two continued their work in India and South East Asia. These efforts are beginning to show results in terms of winter 2010 semester admissions. Admissions statistics as of November 13, 2008 indicate an increase in winter semester applications of 269 applications over winter, 2009. A substantial increase in the first semester intake is expected for winter 2010. At the same time ESL International achieved record enrolment for October-December 2009.

Workshops/Classes

One professor from our partner institute in Delhi, the Manav Rachna International University, spent two weeks at Algonquin. The professor was following a specially designed teacher training program to help him with the launch of our Animation Program at Manav Rachna.

Delegation Visits

On November 6, 2009, the College received a visit, organized by the Association of Canadian Community Colleges (ACCC), of a delegation of professors and educational administrators from Mozambique. Some of these administrators are representatives of the Ministry of Education in that country. The group wanted to learn more about the Ontario System of Technical Vocational Education as well as the particular programming areas at Algonquin College.

His Excellency Lapologang Lekoa, Botswana Ambassador to the United States and Canada, visited the College on November 18. He attended a meeting to discuss the progress of eight special needs students from Botswana studying at Algonquin. Both he and members of his group expressed great satisfaction at the level of student services and special needs support being offered at Algonquin. The World University Service of Canada (WUSC) is responsible for bringing the eight special needs students to Algonquin.

International Projects

The College was approved to do a design inception mission to develop the work plan for a two year hospitality and tourism upgrading program in Tanzania. The project is part of the Education for Employment program funded by the Canadian International Development Agency (CIDA) and administered by the Association of Canadian Community Colleges (ACCC). The inception mission is planned for January 2010.

INSTITUTIONAL RESEARCH AND PLANNING (IRP)**Key Performance Indicators**

The Advanced KPI Student Satisfaction Survey for program students who will be off-campus on field, clinical or coop placement in February, 2010 was conducted from November 2 to 13, 2009.

A three-year comparison of KPI results by individual program for Algonquin compared to Sheridan, George Brown, Humber, Seneca and Fanshawe Colleges is near completion. The report will be distributed to Academic Chairs to support the preparation of program templates for the Strategic Planning and Services Project. The purpose of the report is to compare Algonquin programs to the same or similar programs offered by five other large colleges in the province as opposed to comparing the results of dissimilar programs within Algonquin College alone.

First Year Student Survey

The FYSS has been underway since October 19th and has elicited 4,468 responses from 8,273 (54%) first year students enrolled at audit. To achieve the target response rate of 66% will require 1,042 additional responses.

Work-Integrated Learning Project – Higher Education Quality Council of Ontario (HEQCO)

A proposal is being prepared in response to an RFP circulated by HEQCO to undertake a study of internal, national and provincial practices in Work Integrated Learning that would span apprenticeship, cooperative education, clinical/field placement and other modes of delivery closely linked to the workplace.

Data Management, Integration and Reporting

Meetings continued with selected vendors to gather information related to the technology tools which may be used to support the data integration project. The Data Integration Working Group met to review first results from the survey of data needs across the College.

Eastern Ontario Labour Market Study

An analysis of the labour market demand for Eastern Ontario to 2016 was completed and presented to the President's Executive Committee. The analysis is based on the National Occupation Code System (NOCS) at the 3-digit level. Work continued on the preparation of the more detailed matching of the 58 Ontario College Program Clusters to the NOCS codes at the 4-digit level.

Pandemic Planning

A presentation was made to the President's Executive Committee and the College web-site was updated to provide improved linkages to vaccination sites and on-line data. A telephone survey of residence students was run on two Fridays to track the spread of H1N1 on campus. A tracking system for employees was put into place by the Human Resources Department.

CORPORATE AND BUSINESS DEVELOPMENT**District School Board Partnership**

There have been 178 applications for the Dual Credit program for winter 2010 with an increasing demand in Apprenticeships, Hospitality and Health & Community Studies.

Meetings have been held with Program Chairs who have apprenticeship programs to grow opportunities for dual credits 2010-2013 as well as to support increased enrollment for winter 2010 semester.

Currently, the District School Board Partnership team is working with the Construction Sector and Hydro One to develop partnership proposals.

Preparation for an RFP response for 2010/11 and 2011-13 School to Work Initiative (SCWI) projection has been done with Academic Chairs, Coordinators and District School Boards.

The Manager of District School Board Partnerships presented Dual Credit as an orientation model for Colleges/Universities at the National Orientation Directors Association Conference (NODAC). Interest has been expressed from other institutions to have the team present at their regional conference and/or their institution(s) to acquaint and help the various institutions to start a dual credit program. Sessions at the conference focused on orientation models and the linkages of academic orientation and social orientation.

On November 18th through the Centre for Students with Disabilities (CSD) the Disability Awareness Resources Equal Opportunity (DARE) forum was held. This is the first forum of its kind in Ontario for students with Mental Illness.

Outreach activities this month included:

- Crown Ward event to inform/share dual credit opportunities;
- Ottawa Catholic School Board (OCSB) Pathway Steering Committee
- College Math Project (CMP) Forum
- Dual Credit Presentation for Catholic District School Board of Eastern Ontario (CDSBEO)
- Pembroke Open House
- 150 high school educators from Nepean High School and Colonel By High School participated in a full day of professional development at Woodroffe where they saw Algonquin as a first stop place of learning

Algonquin College Access Program (ACAP)

The sustainability plan for the Internationally Trained Civil Engineering Technologist (ITCET) program has been revised and meetings have been held with the Ministry of Citizenship and Immigration and the Chair - Architecture/Civil/GIS/Technical Writer.

A proposal was prepared for Essential Skills (Association of Canadian Community Colleges), an agreement established with the Aboriginal Human Resource Sector Council, and College partners gathered for proposal support.

The Colleges Integrating Immigrants to Employment (CIITE) partnership agreement was signed.

Integrating Immigrants into SME's (ICHR) partnership was signed for increasing capacity for hiring and retaining employees. A plan was submitted for 12 days of workshops over next 14 months.

ACAP staff met with TD Canada Trust to discuss a partnership in relation to the Aboriginal community. A proposal for an Aboriginal bursary has been submitted to Financial Aid and another proposal for a financial literacy camp for Aboriginal youth is being developed.

Meetings have been held with two Aboriginal reserves - Golden Lake and Akwesasne. Recruitment staff from Woodroffe and Pembroke attended.

Algonquin College Corporate Training (ACCT)

Hydro One:

Algonquin College Corporate Training was successful in winning the Hydro One AZ Endorsement Training contract, worth up to \$1,386,000 between now and October 31st, 2010. The ACCT is partnered with eight Truck Driver Training Schools across Ontario to deliver up to 40 hours of in-cab training per participant to enable Hydro One employees to gain their AZ license. The project start date was on November 16th with delivery starting late November; however the bulk of training will occur starting January 2010.

National Capital Heavy Construction Association (NCHCA):

A plan for the Heavy Construction Industry Training and Professional Development was completed in November with NCHCA. The three training priorities identified for January-April 2010 timeframe were:

- Leadership and Supervision
- Compliance with Legislation, Regulations and Procedures
- Planning and Scheduling

The survey for the Greater Ottawa Home Builders Association (GOHBA) was completed. The responses will be summarized and shared with GOHBA members. Once priority needs are identified, workshops will be developed for the January-March timeframe.

An information session for Occupational Health and Safety was held on November 5th with over 30 people in attendance.

HUMAN RESOURCES

COMPENSATION, PENSION AND BENEFITS (CP&B)

As a result of the terms and conditions of employment enacted on November 18th, 2009, the Academic OPSEU increases and retro payment was implemented for the pay of November 27th, 2009.

The 2008 CAAT Data Collection Tool reconciliation and balance was completed with Finance. This includes the data preparation and T4 information, which must be balanced before year end, as well as being required to submit 2009 pension data to the CAAT Pension Plan. The submission of detailed data takes place in March 2010.

We are completing the HR Process mapping in conjunction with ITS as part of the HRIS Transformation requirements.

The tracking module for the Customer Service portion of the Accessibility for Ontarians with Disabilities Act (AODA) was completed and rolled out to all employees. All employees are required to complete the AODA training by January 1st, 2010.

The Retirement Planning Session video was provided to the Centre for Organizational Learning to distribute to staff giving them the option of taking the course online. The video will be updated yearly with the revised Yearly Maximum Pensionable Earnings, Canada Pension Plan premiums, etc.

Algonquin's Wellness Week was very successful. Shepell-fgi and Sun Life Financial presented various sessions. Shepell-fgi presented a "Living Well with Stress" session hosted by Dr. Terry Gall. Sun Life Financial presented four sessions hosted by Celine Hearst on "Protecting Your Estate", "Managing Your Money", "Considering Retiring" and "Health Care and Living Options". Also, coordination with Sun Life is underway to offer additional financial related professional development to our employees.

STAFF RELATIONS

On November 18, 2009, the Colleges introduced improved terms and conditions of employment for faculty. The details of these changes can be viewed on the Council's website at www.TheCouncil.on.ca.

One support staff arbitration hearing was held in November. Three academic arbitration hearings were scheduled in November, all of which have been withdrawn by the Union.

An Academic Employment Stability Committee meeting was held.

A Workload Resolution Arbitration (WRA) is scheduled at the end of the month.

EMPLOYEE SERVICES

The development of the Succession and Leadership Development Plan has entered phase 2. A presentation to PEC on November 25th resulted in high risk roles to the College being identified and next steps defined. The leadership behaviours for Executives, Deans/Directors and Chairs/Managers have been developed. Approval of these behaviours will be finalized in December, 2009, after focus groups have been invited to review and comment on the behaviours. An initial list of candidates for inclusion in the plan will be identified for further assessment.

A project was explored with the MBA students of the Telfer School of Management at University of Ottawa. The project was on the development of a performance management system. This will be further explored in December.

The hiring process for January academic intake is in the final phases, with interviews and decisions being made at the department level. Based on agreed-upon timelines with the academic departments, and pending the timely submissions from hiring managers, all but one of the seven full-time positions are expected to be filled by December 14th, 2009.

Significant progress has been made in the review of the Staffing Administration area, as part of the HR Business Process Review. With the assistance of the Manager, Business Process Review, the current state document has been completed and the process of achieving a “lean” future state is now underway.

The Non-Bargaining Unit Job Evaluation Committee has now fully trained its new members. Directive D6 is currently in the process of receiving minor revisions to reflect current best practices.

Fall 2009 SWF Audit took place. Verified Data and Temporary Payroll was sent to the Union on November 27th, 2009. Overtime payments for Full time faculty will be issued on the pay of December 11th, 2009.

Developing a schedule and tracking mechanism for overdue Performance Appraisals by requesting that Managers submit dates for outstanding reviews is to be completed. This should be in place by the first week in December.

VICE PRESIDENT’S OFFICE

All Human Resources staff completed the Customer Service Standards Training for the AODA.

A Succession Planning session was presented by Knightsbridge at the President’s Executive Committee on November 25th in preparation for the December 14th Board of Governors meeting.

STUDENT SERVICES

STUDENT SERVICES DIALOGUE

On the morning of November 27th, the Vice President hosted the third Student Services Dialogue for all full-time and part-time staff in the Student Services Area. The theme of the session was “Making New Connections” as we look ahead and focus on continuing our area-wide integration of services for student success. The event was successfully planned and orchestrated by three volunteers from the Student Services Area – Joanne McDonald, Manager, Career Services and Student Activities; Dan Cuddy, Acting Manager, Student Support Services in Residence; and Angela Townend, Manager, Admissions, Registration and Records in the Registrar’s Office.

REGISTRAR’S OFFICE

Registration Statistics, 2009 Fall

Full-time Registration in Post-Secondary/Post-Diploma Programs

For the 2009 Fall Term, as at the November 1st, 2009, audit count date, net registered students numbered 14,139 or 100.7% of the projected enrolment.

The breakdown of the 14,139 registrants, as of November 1st, is as follows:

Faculty/School	Approved Projected		Net Registered	
	Entry Level	Returning	Entry Level	Returning
Faculty of Arts, Media and Design	2,177	978	2,194	998
Faculty of Business and Hospitality	2,246	1,927	2,196	1,980
Faculty of Health, Public Safety and Community Studies	1,688	1,442	1,696	1,378
Faculty of Technology and Trades	1,658	1,233	1,678	1,268
Algonquin College in the Ottawa Valley	406	237	455	219
School of Part-Time Studies	39	6	54	23
College Totals	8,214	5,823	8,273	5,866

Continuing Education Registrations

For the 2009 Fall Term as at November 20th, 2009, registrations were 13,269 as compared to 13,194 at the same time last year. The term registrations to November 20th represent 96.7% of the projected enrolment. Registration continues throughout the term. A detailed breakdown of Continuing Education statistics is provided by the School of Part Time Studies listed under the 2009 Fall Registration statistics.

Admissions Statistics, 2010 Winter

As at November 16th, OCAS statistics for the 2010 Winter Term indicate that, for *College Choices* (i.e. number of individual applicants to Algonquin College), our Non-Secondary School applicants are up 32.4% from last year, Secondary School applicants are up 9.5%, with an overall increase in applicants of 23.9%. Province wide, the variances are 42.7%, 13.5% and 32.0% respectively.

As at November 16th, for *Program Choices* (applicants are allowed a maximum of 5 program choices, with up to 3 at any one College), our Non-Secondary School applicants are up 32.8% from last year, Secondary School applicants are up 10.9%, and overall we show an increase of 24.7%. Province wide, the respective variances are 41.7%, 13.8% and 31.7% respectively.

As at November 16th, for *Confirmations*, our Non-Secondary School confirmations are up 44.0% from last year, Secondary School confirmations are up 3.4%, and overall, we show an increase of 28.4%. Province wide, the respective variances are 48.0%, 9.3% and 34.0% respectively.

Projected enrolment in intake levels in the 2010 Winter Term is 1,321 – an increase of 25% over 2009 Winter.

Fees

The Ministry of Training, Colleges and Universities, Tuition and Ancillary Fees Operating Procedures provide detailed guidelines for the establishment of tuition and ancillary fees. These operating procedures apply to all colleges of applied arts and technology and pertain to the establishment of tuition fees and related requirements for activity eligible and reported for funding through the college general purpose operating grant. The current tuition fee framework was established in 2006-2007 and was effective to 2009-2010.

The College is currently awaiting a revised tuition fee framework from the Ministry of Training, Colleges and Universities in order to determine 2010-2011 fees.

Client Service Metrics

Contact Centre and Service Counter Client Service metrics for the Registrar's Office are as follows:

Contact Centre/Service Counter Statistics Summary					% Variance	
Contact Centre (Telephone)	October 09	YTD 09/10	October 08	YTD 08/09	October 09	YTD 09/10
Total Calls	7,950	92,378	7,269	92,558	+8.57%	-0.2%
Total Calls Answered	7,332	74,893	6,949	66,353	+5.23	+11.41%
% Answered	92.23%	81.07%	95.6%	71.7%		
Average Speed to Answer	0:00:50	0:02:30	0:00:33	0:03:41		
Average Call Length	0:02:44	0:02:56	0:03:49	0:04:08		
Service Counter (In-Person)	October 09	YTD 09/10	October 08	YTD 08/09	October 09	YTD 09/10
Tickets Issued	6,905	51,481	4,645	39,124	+32.73%	+24.01%
Customers Served	6,563	48,715	4,437	38,095	+32.40%	+21.81%
% Served	95.04%	94.6%	95.5%	97.4%		
Average Waiting Time (Global)	0:11:58	0:10:42	0:02:42	0:04:16		
Average Transaction Time (Global)	0:06:14	0:07:08	0:07:00	0:08:24		
Switchboard	October 09	YTD 09/10	October 08	YTD 08/09	October 09	YTD 09/10
Calls Received	12,616	99,314	11,389	87,946	+9.73%	+11.45%

The Contact Centre experienced an increase in call volume of approximately 8.6% in October 2009 which is, in part, attributable to the integration of Financial Aid phone services within this Centre.

Fall Convocation (Ottawa Schools)

The Fall Convocation Ceremony for Ottawa Schools occurred on Tuesday, October 27th, 2009 at 8:00 p.m. in Southam Hall at the National Arts Centre. There were 419 graduates in attendance. Barbara Farber, President Leikin Group Inc. was the Guest Speaker and Honorary Degree recipient.

Spring Convocation Ceremonies

The 2010 Spring Convocation Ceremonies (Ottawa Schools) will be held at Scotiabank Place on Wednesday, June 16th, Thursday, June 17th and Friday, June 18th, 2010.

Convocation Ceremonies are schedule for Saturday, June 5, 2010 in Pembroke and Thursday, June 10, 2010 in Perth.

Financial Aid

Regional Representative for Davis & Henderson (OSAP service providers) has confirmed that campus representatives received a total of 2,659 OSAP documents from Algonquin College students during the 2009 fall peak period which ran from August 24th, 2009 to September 25th, 2009.

Integrating for Student Success

The Registrar's Office and Financial Aid continue to integrate for student success. On Tuesday, October 27, 2009, another integration milestone was achieved when the responsibility for the Financial Aid Office phones was transferred to the Registrar's Office Contact Centre. Staff are to be commended on the seamlessness of this transition.

Committee of Registrars, Admissions and Liaison Officers (CRALO) Annual Fall Conference

The Committee of Registrars, Admissions and Liaison Officers (CRALO) has been meeting to address the collective operational needs of our 24 Ontario Colleges since 1971.

Algonquin College was pleased to host and showcase our College at the CRALO Conference and Annual General Meeting from November 16-18th, 2009. A record number of delegates from the 24 Ontario Colleges attended.

In addition to providing an opportunity for collaboration, conference organizers also included professional development sessions led by Dr. Karyn Gordon, one of the leading authorities on understanding and motivating Generation Y. As a youth and generation Y expert, Dr. Gordon's presentations included, "Building a Leadership Presence" and "Leading and Managing Generation Y". Professional Development was further leveraged to the management and staff within the Student Services Area.

STUDENT SUPPORT SERVICES

Director's Office

On Monday, October 19th, 5:00 p.m. to 8:00 p.m., Wayne McIntyre was the keynote speaker at the Rotary International - Young Achiever's held in Kanata. These young achievers are Grade 12 students from across the province who have obtained excellent grades and show an interest in attending a post-secondary institution to study in the area of technology. The topics presented were to do with success: What is success?; Who really controls success?; Why is success important to you?; Where does success come from?; How do you plan in becoming successful?. There were 30 students in attendance, and they participated enthusiastically throughout the evening.

On Wednesday, November 4th, 1:00 p.m. to 6:00 p.m., Wayne presented at the Public Consultation of the Accessibility for Ontarians with Disabilities Act (AODA) Review, held at the Rideau Tennis Club (RA Centre), Ottawa. The consultation was chaired by Charles Beer. Mr. Beer was very impressed with how far Algonquin College had progressed to date with the first AODA standard of Customer Service. The standard comes into effect January 1st, 2010.

Student Affairs and Orientation

Winter Orientation for all new students beginning a full-time program in January 2010 was held on Wednesday, December 2 and Thursday, December 3 from 5:00 p.m. – 7:30 p.m. in Room T102. This is the first time Winter Orientation was held over the course of two evenings, due to the increased number of students projected to begin a full-time program in January.

Welcome Coffee will be taking place on Monday, January 11th – the first day of classes for the Winter Term.

Student Information Desk

Over 3,800 students and visitors were served by the Student Information Desk during September and October this term.

Employment Services

Employment Services is conducting a pilot project wherein a student intern from the Business Administration – Human Resources Program, is working as part of the Employment Services team, one day per week throughout the term. The intern will be carefully mentored by the Employment Officers to assist with critiquing job seekers' résumés.

As well, a "Drop-in time" for students to ask quick questions concerning various job search topics, e.g. quick feedback about a résumé or cover letter, a question related to using Optimalresume.com has been established.

The team is also involved in a new project entitled the "A-Crew Mentoring Program" for first-generation students. Promotional material and resources have recently been developed and are available for distribution throughout the College.

Centre for Students with Disabilities (CSD)

The total number of students who self-identified and requested service from April 1st, 2009 to October 31st, 2009 was 1,739 compared to 1,578 during the same time period in 2008. This is a 10.2% increase in the number of students served last year, and has resulted in increased wait times for these students.

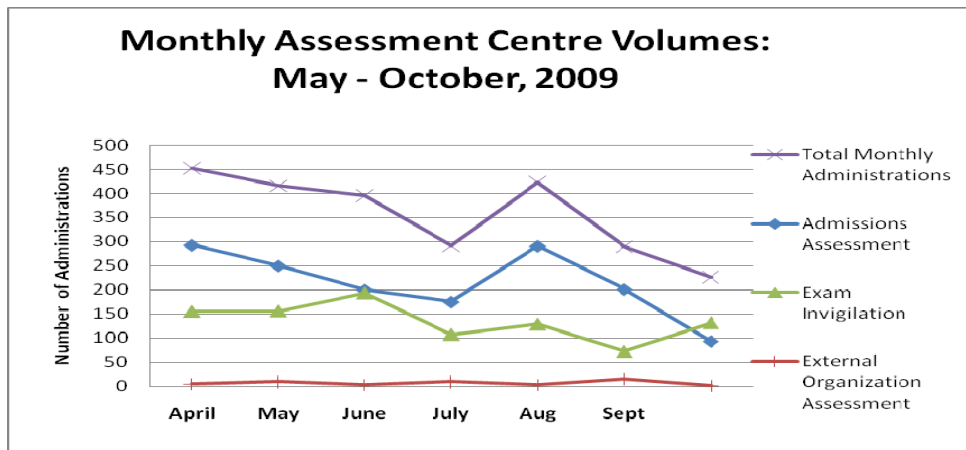
The Ottawa Centre for Research and Innovation (OCRI) is creating free online learning tools and resources for students, parents, teachers, and others to help support students with learning disabilities for the four school boards, two universities and two colleges in Ottawa. These complimentary resources will be available to anyone with access to the internet. Susan Blundon, Learning Strategist in the CSD has agreed, along with representatives from Carleton University, University of Ottawa and La Cité collégiale, to provide input from a Learning Strategist perspective for this project.

Counselling Services

On October 9th, Jeff Agate, Acting Coordinator of the Test Centre attended the third Conference of Ontario College Assessment Services at Humber College. This conference was an opportunity to compare Algonquin's assessment policies and procedures with those of the other Ontario Colleges and also to forge relationships with other test centres to ensure cooperation on issues such as serving as remote test sites for applicants of other colleges living within each college's catchment area.

The MIAW Campaign (Stress and Mental Illness Awareness) took place on Wednesday, October 7th. Karen Barclay-Matheson worked in collaboration with the CSD's Alison West-Armstrong. Approximately 83 students were reached to gather information regarding what type of workshops students would be interested in.

Figure 1 is a summary of the monthly Test Centre activity volumes from April through October 2009 across the three main assessment/exam activity categories as well as the total monthly volumes. The total assessment and exam volume for October was: 226 administrations, which marks the low point in total volume year to date. This low in total service volume can be attributed in part to October being traditionally a slow period for Algonquin admissions assessment traffic.



Of note is the implementation of ten improvements in the functionality of the Test Centre’s Online Booking System which is critical to the administration of admission assessments, as well as other tests. This software development was completed by ITS.

Mamidosewin Centre

The Mamidosewin Centre hosted many workshops, such as: Mind, Body and Spirit Balance by Elder Percy Casper; Traditional Teachings by Debby Danard; Traditional Fire Keeper by Elder Peter Decontie. These events were well attended by students. Campaign and election weeks were held for the position of President of the Aboriginal Students’ Association. Kevin Hall was nominated and elected to this new organization.

Residence

Jessica Trudeau, the Education Outreach Programmer in Residence organized several events over the past month including this year’s annual Health Expo on Wednesday, October 14th which saw an increase in the number of tables hosted by College/Community resources; the annual “Saunders Farm” Halloween outing on Thursday, October 29th, with over 130 students from Residence participating in the event; and a Halloween event entitled “Trick or Eat” held on the afternoon of Saturday, October 31st where several bins of non-perishable food items (including baby food and formula) were collected, in lieu of candy, and then donated to the local food bank.

The Algonquin Residence Council held its monthly Student Forum on Sunday, October 25th. Approximately 15-20 students attended with ten to twelve topics being discussed/presented to the ARC representatives.