

# APMG-INTERNATIONAL™ CHANGE MANAGEMENT FOUNDATION AND PRACTITIONER CERTIFICATION 5 DAYS

Learn effective change management theories and best practices to help you and your organization embrace and thrive in times of change.

## About the Program

Dealing effectively with change is a high priority for organizations today. The Change Management Certification has been developed by APMG in partnership with the Change Management Institute (CMI), an independent, global professional association of change managers. Together they have developed a professional 'body of knowledge' for the discipline of change management, which provides an independent benchmark for the professional knowledge expected of an effective change manager. The course presents the latest knowledge theory and best practices in effective change management along with professional certification.

## How You Will Benefit

- Understand the various types of change that affect organizations, and know how to draw on a range of professional approaches to support the effective delivery of the organization's desired outcomes from each change initiative.
- Understand the human side of change and know how to help people deal more effectively with change, maintaining their commitment and bringing them successfully through the change process.
- Know how to identify and work with the stakeholders in a change initiative, and how to plan, execute and measure the effective communications required to build and maintain their engagement.

- Know how to assess the impacts of change, to develop effective change teams and to recognize and address resistance to change.
- Understand the process of sustaining change and know how to embed a change initiative as the new *business as usual*.

## How Your Organization Will Benefit

- Build the organization's capability and capacity to deal successfully with change, improving agility
- Minimize risks associated with failed initiatives
- Develop and sustain employee commitment and alignment with organizational purpose during times of change.
- Build and maintain the engagement of internal and external stakeholders with new initiatives
- Improve assessment of change impact, integrated change planning and successful embedding of change into the life of the organization

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## Practitioner Level (2 days)

In this course, you will focus on how to apply and tailor change management guidance in a given organizational change situation. A successful Practitioner candidate should be able to start applying the change management approaches and techniques to a real change initiative.

### About the Practitioner Exam\*

- 2.5 hour open-book exam
- Reference to *The Effective Change Manager's Handbook* and the candidate guide is permitted during the examination
- Objective Testing Exam is multiple choice
- 4 questions per paper (Change and the Individual; Change and the Organization; Communications and Stakeholder Engagement; and Change Management Practice). Total number of 80 marks per paper
- Pass mark is a total of 40 or more out of a possible 80 – 50% passing mark.

## Pre-course Requirements

- Change Management Foundation Certification
- Participants will complete reading “The Change Manager’s Handbook” prior to attending class. The book is part of the course package and will be sent to participants upon course confirmation.
- Approximately 2 hours of study is recommended every evening.

## Who Should Attend

- Organizational change leaders, managers and supporters of change initiatives.
- Those working in organizations where a change initiatives is being planned or taking place
- Change management specialists

## How to Register

For more information or to register, please call (613) 727-7729 or email [training@algonquincollege.com](mailto:training@algonquincollege.com)

Location: Algonquin College Learning Centre, 700 Sussex Drive, 2nd Floor, Ottawa ON K1N 1K4

Time: 8:30 a.m. to 4:30 p.m. each day

Algonquin College Corporate Training has been accredited by APM Group as Accredited Training Organization (ATO).

Algonquin College Corporate Training has been approved to deliver Change Management courses and to invigilate Change Management examinations.

\* For all virtual offerings of Change Management, exams are taken online after the course is completed. ACCT will provide guidance and authorization for participants to arrange an exam at a time convenient to them.