

Generations in the Workplace

1 day

DESCRIPTION

At no other time in history have we experienced the possibility of five generations intertwining in the workplace. The challenge of traversing this new landscape without incident is palpable. In this workshop, we will explore what these different generations bring to the table. At the same time, we will discover amazing techniques to bring the best out of all generations while at work. You may even see techniques that will work in your homelife as well!

WHAT YOU WILL LEARN:

- How to understand and speak to the overall differences across the generations
- How to recognize the subjectivity of the gaps
- How to create a strategy to meet the needs of all employees
- How data analytics can provide guidance toward an ongoing strategic solution

WHO SHOULD ATTEND:

Leaders and employees within organizations who are challenged by navigating the diversity of multiple generations in the workforce. This workshop will require approximately 7 hours.

Module 1: Introduction

- Module Introduction
- Module Objectives
- Housekeeping
- Welcome
- Your Facilitator
- Getting acquainted
- Questions

Module 2: Get your head in the game

- Module Introduction
- Module Objectives
- Judger/Fixed vs. Learning Open Mindset
- Judger – Receiving feedback
- Learner – Receiving feedback
- Comparison

Module 3: What are the generations?

- Module Introduction
- Module Objectives
- Video
- Bring it together

Module 4: Meet them where they are

- Module Introduction
- Module Objectives
- Simon Sinek
- Gary Vaynerchuk
- The Roundtable
- What drivers generational career decisions
- Self fulfilling prophecy

Module 5: Building trust

- Module Introduction
- Module Objectives
- Benefits/challenges
- Communication
- THINK
- Expectations
- Intentions
- Kindness
- Self talk
- Environment
- Knowledge
- Timing

Module 6: Motivation

- Module Introduction
- Module Objectives
- Most popular
- Expand

Module 7: Metrics and Tools

- Module Introduction
- Module Objectives
- Different Employee Engagement metrics
- The math behind it
- Tools to gather data
- Pulse surveys

Module 8: Next Steps

- Make a plan
- What to do with all this information

HOW TO REGISTER

- ✓ Call (613) 727-7729
- ✓ Email: training@algonquincollege.com
- ✓ Register online: www.algonquincollege.com/corporate

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