ALGONQUIN COLLEGE



Changing Lives

INTERNATIONAL STUDENT SERVICES

2026 - 2027

“When the only limit is your imagination, **your future is unlimited.**”

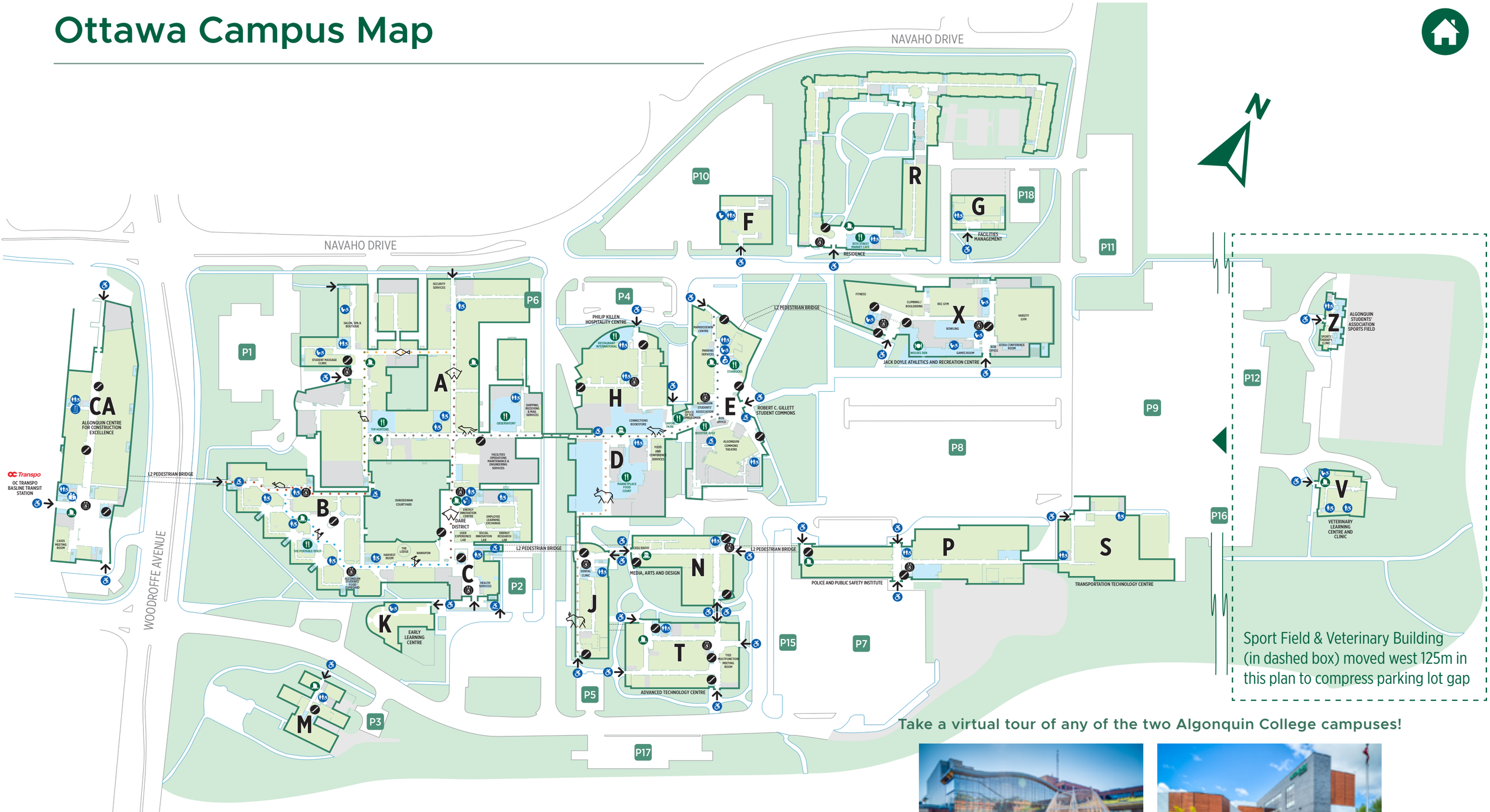
Claude Brulé – President and CEO, Algonquin College



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Ottawa Campus Map



Sport Field & Veterinary Building (in dashed box) moved west 125m in this plan to compress parking lot gap

Take a virtual tour of any of the two Algonquin College campuses!

OTTAWA CAMPUS
1385 Woodroffe Avenue
Ottawa, ON K2G 1V8
613.727.4723

PEMBROKE CAMPUS
1 College Way
Pembroke, ON K8A 0C8
613.735.4700



A promise to live up to our name.

At Algonquin College, we acknowledge that we live and work on the traditional territory of the Algonquin people. As Canada moves along a path of Truth and Reconciliation, we will do our part to ensure that Indigenous Knowledge, ideas and culture are an integral part of everything we do.

Anamikàge (Welcome to) Algonquin College.

Services



International Education Centre

The International Education Centre (IEC) is your support team at Algonquin College. The IEC can help you settle into your studies and to life in Canada. It can also help you connect with the college community and with other students.

Services include:

- Arrival services (airport pickup, accommodation assistance, and more)
- Settlement support and resources ('Succeed in Canada' workshop series, employment supports, Winter 101, and more)
- International Student Orientations – Academic and EAP Programs
- GuardMe Health Insurance support
- Immigration, Refugees, and Citizenship Canada (IRCC) information and support
- Social and cultural activities
- Up to 10 hours of free peer tutoring each term
- Licensed International Student Advisors to assist with visa and permit issues (group and individual sessions). Please note that one-on-one appointments with International Student Advisors must be booked in advance
- Immigration, financial, and employment workshops and clinics
- Volunteer opportunities
- Biweekly newsletters

For the most up-to-date information and additional resources, visit

1. algonquincollege.com/international/working-in-canada
2. algonquincollege.com/international/employment-supports-for-new-international-students/

algonquincollege.com/international

Ottawa Campus
Room C021 (C Building)

613.727.4723 ext. 7031

Services



International Education Centre

International Mobility – Go Global With AC

Boost your cultural awareness and build your career skills beyond borders through an international experience. Algonquin College can connect you with the resources that can make it possible for you to study or work abroad. International experience shows future employers that you are adaptable, have strong communication and problem-solving skills, and are able to work across cultures and with diverse groups of people. Take the first step in creating your own travel adventure by browsing this website to learn more about international opportunities as well as funding you may qualify for as a student. Go Global with AC. Contact us: algonquincollege.com/international/current

algonquincollege.com/international

Ottawa Campus 613.727.4723 ext. 7031
Room C021 (C Building)



Housing for Students

The Student Housing Coordinator offers education and guidance to future and current students on housing-related matters across the Ottawa and Pembroke Campuses.

What does this entail?

- Pre-arrival housing education and guidance
- Information regarding on-campus and off-campus housing
- Information on market rent prices and trends
- Guidance on how and where to apartment search
- Guidance on Ontario Standard Lease agreements
- Guidance on tenant and landlord rights and responsibilities
- Guidance on navigating roommate considerations and agreements
- Guidance on navigating tenancies
- Budgeting
- Education on how to be a good tenant and roommate
- Webinars to educate students on various housing topics
- Emergency housing

algonquincollege.com/housing

Ottawa Campus 613.727.4723 ext. 2401 studenthousing@algonquincollege.com

Services



Residence Living

In Residence, we work together with you to provide a safe and comfortable environment where you can learn more about yourself, build life skills, and experience a positive community environment. By promoting both your personal and academic growth, we take your Algonquin College experience beyond the classroom! Getting involved in Residence is easy: you can enjoy spending time with your new neighbours (who are soon to be new friends), form a study group, and/or attend our weekly events. You can also become a student leader and make positive change for everyone. No matter how you enjoy your time in Residence, it's all here and it's all for you.

Not only will you develop important life skills and become involved in college life, you'll also see your contributions help build a unique and diverse living experience within your community. Living in the Algonquin College Residence helps you learn what a global community feels like. We have students from across the globe who will introduce you to a wide variety of cultures, languages, and histories.

Living in Residence is a unique experience unlike anything you've ever experienced!

Algonquin Residents' Council (ARC)

The Algonquin Residents' Council consists of members of the Residence community who act as the voice of the other residence students. Council members take an active role in the Residence community by hosting regular feedback forums and meeting with the residence management team to guide important decisions.

If you choose to get involved with the Residents' Council, you'll be provided with a unique student leadership opportunity that will allow you to connect with other students living at Algonquin College Residence. You'll also have the opportunity to develop employable skills, such as leadership, advocacy, event management and planning, time management, communication, community development, and so much more!

All Council members will receive volunteer hours on their Co-Curricular Record at the College, so you can have fun, help create positive change, and build skills for your resume all at once!

If you're interested in becoming part of the Algonquin Residents' Council, please visit our website for more information. **algonquincollege.com/residence/residence/rc**

Who is the Residence Team?

Residence staff promote an engaged and supportive community, emphasizing self-growth and development. We offer quality programming and promote a safe environment with high community standards that reflect the diverse community members that call Residence their home.



Resident Advisors (RAs)

RAs are trained student leaders who offer peer support and guidance to help you succeed in your transition to college life. RAs host events and community meetings with a focus on creating safe spaces for residents to build friendships. Just like you, RAs are students who live in the building, and they know about all the resources you can access on-campus. Feel free to let your RA know if you need anything, if they can't help, they will know who can! You can find out who your RA is by visiting our website: **algonquincollege.com/residence/meet-your-ra**

Resident Life Coordinators & Manager

Algonquin Residence has four Residence Life Coordinators and one Residence Life Manager. These full-time professional staff focus on enriching the student experience by supporting your RAs in building a safe and enjoyable learning community. Additionally, they work alongside students to maintain the Residence Community Living Standards through proactive education and intentional conversation. One of these staff is available 24/7 in the rare cases of emergency, we are committed to your success.

Administrative Team
Resident Services Representatives (RSRs)

RSRs work out of the Front Desk in residence and are available 24/7/365 to help you with anything you need. This team will make sure your packages are ready for pick up, assist you if you're locked out of your room, and can help you connect with a residence life staff. Our friendly RSRs are here anytime you need something!

Housekeepers and Maintenance Staff

Our dedicated team of Housekeeping and Maintenance Representatives support the community by keeping the building in good repair. Whether it's keeping the common areas of the building clean or fixing a maintenance issue in your room, our team is here to support you.

For more information about Residence Life at the Ottawa Campus and other services provided by Residence, visit our website or follow us on Instagram (@ACResidence).

FIND US | #ACResidence

#ACWelcomeHome

algonquincollege.com/residence

Ottawa Campus
1385 Woodroffe Avenue

613.727.7698
Fax: 613.727.7647

info@algonquinresidence.ca

Services



Health Services

The College's Health Services department ensures that professional and confidential medical and nursing services are available to you year-round.

We provide a range of medical services, including:

- Treatment of minor illnesses & injury
- Immunizations & screening
- TB skin testing
- Wound care
- Mental health support
- Screening for sexually transmitted infections
- Smoking cessation support
- Birth control & pregnancy options

If you are new to our Health Services clinic, you must first register as a new patient. **Click here to visit our webpage to register**.

Please have the following information available when booking an appointment and when visiting our clinic for your appointment:

- A valid health card (provincial health card for Canadians or a GuardMe card for international students)
- Your AC student card
- A list of your current medications or pictures of the bottle labels

healthservices@algonquincollege.com

Ottawa Campus Room C141 (C Building)	613.727.4723 ext. 7222	**algonquincollege.com/healthservices**
Pembroke Campus Room 110d	613.735.4700 ext. 2748	**algonquincollege.com/pembroke/health-services**



Health Insurance

It is important that you take care of yourself during this busy time in your life. As an international student studying at Algonquin, you are covered under the GuardMe More Canada – Enhanced plan. GuardMe insurance is mandatory. Please read the plan at GuardMe's Algonquin page. Included with your GuardMe health insurance is access to Mobile Doctor for 24/7 virtual doctor services.

Please note, that dental insurance is not included in your GuardMe medical coverage. International Students who would like to have access to preventative dental coverage can choose to opt into the domestic student health plan under the "Dental Focused Plan " in addition to their coverage with GuardMe.

algonquincollege.com/international/current-students/insurance/

Ottawa Campus	iecinsurance@algonquincollege.com

Services



ACSIS & Login Info

To log in to ACSIS and view your account: :

1. Go to acsis.algonquincollege.com/students/
2. Use your student number and password

ACSIS is your one stop shop student information system. ACSIS allows students to view or change their timetable, update their contact information, complete a release of information form, print payment receipts, select electives, print letters, apply for bursaries and more!

When you login got the first time you will need to enter your Student Number and choose your date of birth from the drop down menu. You will then be prompted to create a password.

acsis.algonquincollege.com/students/		
Ottawa Campus	613.727.4723 ext. 5555	5555@algonquincollege.com



AC Card + U-Pass (Student ID Card and transit pass)

Your AC Card + U-Pass is your one card that has it all! It can be used as a form of ID for everything, from borrowing library books and equipment, to accessing your health plan discounts. It grants you access to classrooms, labs, and Residence rooms. You can also load money onto your card and use it as a form of payment at food locations, The Campus Store, and more! The best part about your AC Card is that you can manage your account online, making it easy for you - and even family members or friends - to add money to your account.

For full-time, U-Pass eligible, students on the Ottawa Campus, your AC Card + U-Pass will also serve as your transit pass. It will serve as your payment on all OC Transpo and STO routes. Be sure to hold your card on the fare reader for 4 seconds to ensure proper validation! (We're serious about those 4 seconds! Hold on the fare reader until you see a green validation message!). The card must also be removed from your wallet or any other cards to avoid card read conflicts.

Getting your AC Card + U-pass

New Students

Log in to the **AC Photo Portal** and follow the steps to submit a photo for your card. If you are eligible for a U-Pass, your AC Card + U-Pass will be enabled to be used as your transit pass for unlimited use on all OC Transpo and STO routes.

The cost of the U-Pass is $234.80 per term for the 2025/2026 academic year. The U-Pass will be charged annually in a student's first term of the academic year (some exceptions apply). A U-Pass Administrative Fee of $8.50 will be charged to a student's account once per academic year.

For information about U-Pass eligibility, please check out the U-Pass website, **algonquincollege.com/upass**.

algonquincollege.com/accard		
Ottawa Campus	613.727.4723 ext. 7187	photoid@algonquincollege.com

Services



Student Learning Centre

The Student Learning Centre offers services that can help students succeed in their classes. These include:

- Coaching in writing, ESL, math, computers, presentation skills, study skills and biology/anatomy.
- Peer tutoring for specific courses.
- Workshops

Coaching or Peer Tutoring? Which one is best suited for you?

	COACHING	PEER TUTORING
Areas you can get help with	• Math (basic and advanced) • Presentation skills • Writing • Anatomy & biology • ESL • Computer skills • Study skills	Specific courses in your program
Why you may need it	To develop and strengthen skills in the subjects supported by our expert coaches	To better understand course materials and concepts with the help of peer tutors. These are fellow students at higher levels of their program and are trained to help
Appointment format	One-on-one appointments online and in-person Drop-in sessions	One-on-one appointments online and in-person
Cost	Free	$9.00 per hour (sponsorship available for both domestic and international students)

Coaches and peer tutors will not correct, edit, or proofread students' work.
Visit the **Student Learning Centre website** for more information.



Pembroke students can also visit the Pembroke Campus Student Support Lab page to book an appointment with a Pembroke Campus Coach:

algonquincollege.com/pembroke/student-support-lab

Workshops

Students can participate in free workshops to develop and improve skills such as study skills, research, math, presentation skills, writing and digital skills to help them succeed in their classes and career.

Workshops may be offered online or in person. Visit the Student Learning Centre website for more information.

slc@algonquincollege.com

Ottawa Campus	algonquincollege.com/slc
Pembroke Campus	algonquincollege.com/pembroke/peer-tutoring



Counselling Services

Counselling Services offers caring, confidential, professional help to Algonquin College students at no cost. Our qualified and professional counsellors can support students with a variety of mental health and wellbeing concerns such as:

- Managing stress, anxiety, and other mental health concerns while you're in school.
- Building resilience and self-awareness, supporting you with the tools to thrive—not just survive—your College experience.
- Navigating academic and personal challenges including navigating conflict with peers and managing academic pressures and coping through test anxiety.

Members of the Counselling team are each registered and experienced psychotherapists or social workers. When you need to talk, we here to help.

To book an appointment with a counsellor, please contact:

welcomecentre@algonquincollege.com		
Ottawa Campus	613.727.4723 ext. 7200	algonquincollege.com/counselling
Pembroke Campus	613.735.4700 ext. 2804	algonquincollege.com/pembroke/services/counselling

Services



Arrival Services

Free Arrival Services are available to international students arriving in Ottawa at the start of each term.

Arrival Services include:

1. Pick-up at the Ottawa International Airport (YOW), Ottawa bus station or Ottawa train station.
2. Assistance finding accommodation
3. Help with getting your start-up groceries
4. Help with opening a bank account
5. Optional hotel accommodations for $159/night plus tax, including complimentary breakfast and WIFI
6. Pembroke Students: Transportation to the bus station for travel to Pembroke. The costs of the bus ticket will be at your own expense.

Algonquin College provides our free arrival services through SAC Services. After you fill out this form, SAC Services will contact you to arrange airport pick-up and settlement services.

algonquincollege.com/international/pre-arrival/		
Ottawa Campus	1.613.355.6874	sacservicesottawa@gmail.com

Services



Goin' and iCent Apps

Looking for ways to stay connected as you prepare for and begin your studies at Algonquin College? Be sure to check out our two exclusive international student apps!

Discover who else is heading to Algonquin College and meet fellow incoming students even before setting foot on campus with Goin' . Goin' offers you a unique opportunity to connect with your future classmates within an exclusive Algonquin College online student community. It's your chance to:

1. Discover students with shared interests, like sports or music
2. Meet peers from your home country
3. Connect with others enrolled in the same program of study
4. Find your future roommates
5. Help each other practically prepare to start
6. Make new friends and connect with current students before you even arrive

Watch your email in the months leading up to the start of term for an invitation to this exclusive international student community.

The iCent app is a free one stop shop designed to help Algonquin College international students access campus resources and services. Easily find information on upcoming events, immigration and health insurance information and more, all in one place.

For more information on Goin' and I-cent apps, click on: Pre-Arrival - International Education Centre



Succeed in Canada and Workshop Series

Algonquin College offers numerous programs and supports to orient and support the transition of new international students to Ottawa, Canada and Algonquin College.

New International Student Workshops are held virtually in the months leading up to the start of term so you can join whether you have already arrived in Ottawa, or if you have not yet travelled. Get all the information you need to help you transition to life in Ottawa and at Algonquin College. These sessions complement the "AC Café" Brightspace course available for all new international students one to two months before the start of the term.

Whether international student orientation, or your program orientation Algonquin's orientation activities are designed to prepare you for life as an Algonquin College student. There are various orientations available to international students. Each orientation focuses on different aspects of student life. It is important for students to attend **all orientations** to learn about important information and services available to them. There is **no cost to attend** Algonquin College orientation activities and there are also numerous social opportunities to connect with other new students, including New International Student Social.

Services



Registrar's Office

The Registrar's Office provides assistance to applicants, students, and graduates. We are here to support you, and we look forward to serving you!

The following is a list of services available through the Registrar's Office:

- Admissions
- Program and course registrations
- Grades
- Fees and payments
- Timetables
- Credit Transfer
- Prior Learning Assessment and Recognition
- Records and transcripts
- Convocation

Make sure to visit the Registrar's Office website for more information about our services, including key dates and deadlines for the academic year. Our services are available in-person and by phone Monday-Friday. Many services are also available in the Algonquin College Student Information System (ACSIS). Log in to **ACSIS** to view your timetable, check your fee balance, apply for transfer credit, order transcripts, apply for financial awards, and much more. For more information on how to use ACSIS, visit this webpage with helpful video tutorials.

algonquincollege.com/ro

Ottawa Campus	613.727.0002 or 1.800.565.4723	algonquincollege.my.site.com/myac360/s/ro
Pembroke Campus	613.735.4700 ext. 2700	pemgeninfo@algonquincollege.com



Algonquin College International
AC Intenational
algonquiniec
AlgonquinIEC

algonquincollege.com/international/