

Virtual Desktop Infrastructure (VDI) – MyDesktop Applications

What is MyDesktop?

MyDesktop is a Virtual Desktop Infrastructure (VDI) that allows you to connect to a virtual computer that has college software installed. The benefit of MyDesktop is that you always have access to the software you need for your classes without installing it.

The URL to connect to MyDesktop is <https://mydesktop.algonquincollege.com> . The simplest method is to connect to MyDesktop using your web browser – [How do I connect to MyDesktop using my web browser?](#) Alternately, a more fully functional method is to install the VMware Horizon View Client on your computer - [MyDesktop doesn't work with my browser. What are my alternatives?.](#)

MyDesktop Virtual Labs (VDI) can be accessed from different devices and different Operation Systems (Windows, MAC, Android, iOS) from the college network or from home.

[How do I use MyDesktop once I am logged in?](#)

After you log in you to MyDesktop you will see a screen with different options (virtual labs) each contain different applications and are useful for different areas of study. For example Tech Writer students will use Techwriter or Business and Office and Legal Students will use Office and Legal Virtual Lab.

Once you select Virtual Lab, it is as if you are using your normal computer

Virtual Labs and Software Available on MyDesktop

The virtual labs and software are listed by which image to which they belong.

You should use the MyDesktop Virtual Lab that best matches your program of study as it will have the software needed for your classes or needs. All Virtual Desktops contain the Standard Applications software unless otherwise noted.

The MyDesktop Software available for Staff /Faculty Fall 2020 are:

- [Staff Applications - Fall 2020](#)
- [Bookstore Applications – Fall 2020](#)
- [Service Desk – Fall 2020](#)
- [Registrar Payment – Fall 2020](#)
- [Registrar CSR - Fall 2020](#)
- [Clockwork Client - Fall 2020](#)

Staff Applications - Fall 2020

Software:	Version:
Adobe Acrobat Reader	DC
SmarTerm	2009
Microsoft Office Access	2019
Microsoft Office Excel	2019
Microsoft Office Info Path	2019
Microsoft Office One Note	2019
Microsoft Office Outlook	2019
Microsoft Office PowerPoint	2019

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Microsoft Office Project	2019
Microsoft Office Publisher	2019
Microsoft Office Visio	2019
Microsoft Office Word	2019
Microsoft SharePoint Workspace	2019
MS Windows 10 Enterprise	
Google Chrome	
FindMePrinter	
Infosilem	9.0
WIN-PAK	
RO Scheduling Enterprise App - link	

Bookstore Applications - Fall 2020

Software:	Version:
Bookware	V6
Adobe Reader	DC
Microsoft Office	2019
MS Windows 10 Enterprise	
Add WO_Findme_printer	

ServiceDesk - Fall 2020

Software:	Version:
Adobe Acrobat Reader	DC
Adobe Acrobat Pro	DC
Microsoft Office Access	2019
Microsoft Office Excel	2019
Microsoft Office One Note	2019
Microsoft Office Outlook	2019
Microsoft Office PowerPoint	2019
Microsoft Office Project	2019
Microsoft Office Publisher	2019
Microsoft Office Visio	2019
Microsoft Office Word	2019
Microsoft SharePoint Workspace	2019
MS Windows 10 Enterprise	
Notepad++	
Survey Monkey	
Q-Flow Notice	5.8
Qnomy Login	
Workday	Link
Google Chrome	
Firefox	

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GeneSiS SmarTerm	2009
ACSIS Staff	Link
ACSIS Student	Link
PAdmin	
CISCO Desktop Agent	
BrightSpace	Link
LiveAC Mail	Link
Administrative Tools (AD)	Link
Bomgar Console	
WorkSchedule	Link
Client Lookup Tool	
SalesForce	Link
ITS Help Centre	Link
Digital Resources Portal	Link
ACPrint Admin	Link
FindMePrinter	

Registrar Payment - Fall 2020

Software:	Versi
Google Chrome - Chase Payment Link	V6
Genesis - Smarterm	
MS Windows 10 Enterprise	

Registrar CSR - Fall 2020

Software:	Version:
Adobe Acrobat Reader	DC
Adobe Acrobat Pro	DC
Microsoft Office Access	2019
Microsoft Office Excel	2019
Microsoft Office One Note	2019
Microsoft Office Outlook	2019
Microsoft Office PowerPoint	2019
Microsoft Office Project	2019
Microsoft Office Publisher	2019
Microsoft Office Visio	2019
Microsoft Office Word	2019
Microsoft SharePoint Workspace	2019
MS Windows 10 Enterprise	
Google Chrome	
Firefox	
Genesis SmarTerm	2009
Genesis SiSdemo	2009
ACSIS Staff	Link

Virtual Desktop Infrastructure (VDI) – MyDesktop Applications

ACSIS Student	Link
CISCO Desktop Agent	
BrightSpace	Link
LiveAC Mail	Link
Apprentices Email	Link
SalesForce	Link
Admissions Requirements	Link
One Key Login	Link
ScanSnap Organizer	Link
LaserFiche WEB	Link
Q-Flow Notice	5.8
Qnomy Login	
Live Chat	Link
Registrar's Office External Web	Link
Survey Monkey	Link
Contact Centre Daily Links	Link
MCUSSB	
RO Tracking System	Link
OEN	Link
Contact Centre Applications	Link
Coordinator Listing	Link
FindMePrinter	

Clockwork Client - Fall 2020

Software:	Version:
Adobe Acrobat Reader	DC
SmarTerm	2009
Microsoft Office Access	2019
Microsoft Office Excel	2019
Microsoft Office Info Path	2019
Microsoft Office One Note	2019
Microsoft Office Outlook	2019
Microsoft Office PowerPoint	2019
Microsoft Office Project	2019
Microsoft Office Publisher	2019
Microsoft Office Visio	2019
Microsoft Office Word	2019
Microsoft SharePoint Workspace	2019
MS Windows 10 Enterprise	
Google Chrome	
FindMePrinter	
Clockwork Client	