

MEMORANDUM

Vice President, Finance and Administration

Date: May 14, 2026
To: College Community
From: Grant Perry, Vice President, Finance and Administration
Subject: Update on Ottawa Campus Food Services Request for Proposal Contract

Dear College Community,

I am writing to share an important update on the Food Services Request for Proposal (RFP) process at the Ottawa Campus.

As communicated in August 2025, the College launched a competitive RFP process to explore contracting out food services to strengthen long-term financial sustainability while maintaining high-quality service for the campus community, including more than 1,000 learners living in residence.

In March 2026 we shared that the College had entered the negotiation phase with a selected partner to finalize a contract. I am pleased to confirm that the contract has now been finalized, and Chartwells Canada, the Education Division of Compass Group Canada, has been selected as the College's new food service partner.

This change will officially take effect on June 15, 2026, with transition activities continuing throughout the summer and full implementation planned for the Fall semester. Chartwells Canada will be offering employment opportunities to all full-time and regular part-time food services Algonquin College employees currently working in the Ottawa Campus. I would like to sincerely thank our employees for their patience, commitment, professionalism, and continued support throughout this transition.

To support food services employees, a series of information sessions, including a Townhall with Chartwells Canada will be held to outline next steps, timelines, and to answer questions. Human Resources representatives from Chartwells Canada and the College will be available throughout the transition to provide guidance and support, reflecting the College's ongoing commitment to all employees who may be impacted.

I would like to extend my gratitude to the Food Services Team for their many years of dedicated service to learners, employees, and guests. Your contributions to the College community are appreciated, and we look forward to your continued presence on campus.

Please note that this transition applies only to the Ottawa Campus. There is no impact on Students' Association-operated food services or on Algonquin College's Pembroke Campus operations.

We are excited to begin this partnership with [Chartwells Canada who is the largest educational food service partner in Canada](#), serving more than 60 post-secondary campuses nationwide, including the University of Ottawa, Humber College, Sheridan College, Mohawk College, and George Brown College. Chartwells Canada is recognized for its culinary excellence, diverse offerings, and a strong focus on enhancing student experience.

Thank you for your continued support and engagement as we advance this important initiative.



Grant Perry
Vice President, Finance and Administration