

SA06	Fees
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Responsible Authority:	Registrar
Executive Sponsor:	Vice President, Student Services
Approval Authority:	Algonquin College Executive Team
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PURPOSE

To set annual Schedule of Fees for College post-secondary and graduate certificate programs and courses within the context of Ministry of Colleges and Universities (MCU) directives

SCOPE

College courses and programs

DEFINITIONS			
Word/Term	Definition		
Academic Administrator	Chair, Academic Manager, Course Chair, or Dean		
High Demand	MCU-funded program categorization that permits establishing tuition fees above the maximum permitted for non-high demand or standard fee programs. This is restricted to a maximum of 15.00% of overall enrolment.		
Initial Term	First term a student pays or defers the deposit toward a full-time program in an academic year		
MCU	Ministry of Colleges and Universities		

POLICY

- 1. The Registrar is accountable for the administration of the MCU and College fee policies. This includes:
 - 1.1 Interpreting MCU Tuition and Ancillary Fees Binding Policy Directive and Operating Procedures;
 - 1.2 Preparing fee schedules for all courses and programs in consultation with the Office of the Senior Vice President Academic and Academic Operations and Planning;

1.3 Assessing individual payments and refunds;

1.4 Collecting fees.

- 2. Students in MCU funded and College approved programs are considered full-time for the purpose of establishing fees if they:
 - 2.1 are registered in a program that has been approved as a post-secondary or graduate certificate program by the MCU or by the College;
 - 2.2 are enrolled in at least 70% of the student contact hours or 66 2/3% of the courses required for the program in a given term or reporting period. The 70% or 66 2/3% of the requirements are calculated based on the 100% hours or courses defined for a program term, which varies by program and term. Please refer to the Algonquin College <u>website</u> for program information including the courses tab that outlines courses and student contact hour requirements;
 - 2.3 have paid, or made formal arrangements to pay, the tuition fees for the program, determined by the MCU Tuition and Ancillary Fees Binding Policy Directive or the College, and any other applicable fees; and
 - 2.4 have not officially withdrawn prior to the enrolment count date in the reporting period.
- 3. Students in apprenticeship programs are considered full-time for the purpose of establishing fees if they:
 - 3.1 are registered in a program approved as apprenticeship by the MCU;
 - 3.2 are carrying a full course load as offered by the College;
 - 3.3 have paid, or made formal arrangements to pay, the tuition fee for the program, determined by the MCU Tuition and Ancillary Fees Binding Policy Directive, and any other applicable fees; and
 - 3.4 have not officially withdrawn prior to the enrolment count date in the reporting period.
- 4. Students are given a part-time status if they:
 - 4.1 are registered in less than 70% of the student contact hours or less than 66 2/3% of the courses required for the program in a given term or reporting period. The 70% or 66 2/3% of the requirements are calculated based on the 100% hours or courses defined for a program term, which varies by program and term. Please refer to the Algonquin College <u>website</u> for program information including the courses tab that outlines courses and student contact hour requirements;
 - 4.2 are assessed tuition fees at an hourly rate in accordance with the MCU Binding Policy Directive;
 - 4.3 have paid, or made formal arrangements to pay, the tuition fee for the program, determined by the MCU Tuition and Ancillary Fees Binding Policy Directive, and any other applicable fees; and
 - 4.4 are registered in one or more courses as a course registrant.
- 5. The MCU Tuition and Ancillary Fees Binding Policy Directive applies to Canadian citizens, Indigenous students who identify as First Nations, Métis, and Inuit, and permanent residents within the meaning of the Immigration and Refugee Protection Act 2002.
- 6. International students who hold a study permit are subject to a prescribed international student fee premium. Students exempt from the international premium are defined in the Exemptions Document, which is part of the annual Fees Schedules.

7. Tuition Fee Structure

- 7.1 The total fees to be paid by students consist of the following:
 - a. *Regular tuition fee* is expressed as an annual amount for Post-Secondary and Graduate Certificate programs, a weekly rate for tuition short programs, and a contact hourly rate for part-time studies.
 - b. *Tuition-related fees* are costs included in tuition fees for such items as lab and shop materials, consumable supplies, equipment and instruments, mandatory field trips (with the exception of the costs associated with compulsory overnight field trips) and placement, and mandatory travel.
 - c. Non-tuition-related ancillary fees are college-levied charges over and above the student tuition fee for such items as appeals, penalties, co-op work terms, learning materials, equipment and clothing retained by the student and items used in the production of items that become the property of the student.
 - d. *Compulsory non-tuition-related ancillary fees* (e.g. Students' Association fees, Technology Fee, Health Services Fee) are subject to the approval protocol with the Students' Association. For detailed information, see the MCU Binding Policy Directives.
- 7.2. Supporting documentation for non-tuition-related ancillary fees must be submitted to the Registrar's Office annually prior to the presentation of Fees Schedules to Algonquin College Executive Team.

8. Calculation of Student Fees

- 8.1 Fees Schedules are reviewed, updated annually and approved by the Board of Governors. The total fees, expressed in dollars are listed in specific dated publications produced by the College.
 - 8.1.1 Regular Tuition Fee Full-time Students

Post-Secondary Funded Programs: The MCU has assigned each post-secondary program a number of program funding units and a tuition fee factor. The regular tuition fee is determined by multiplying the annual tuition fee set by the MCU, by the tuition fee factor for that program, and dividing the product by the number of years in the program. This calculation must be updated annually. Note: With the approval of the Board of Governors, High Demand fees may be

College Graduate Certificate: With the approval of the Board of Governors, High Demand fees may be introduced for students in Graduate Certificate programs.

introduced within the parameters outlined in the MCU Fees Directive.

College Certificate Programs (including Tuition Short): Fees are charged on a weekly basis. The fees are set annually but charged at a weekly rate. The fees are calculated by multiplying the weekly rate by the number of weeks, or duration, of the program.

Apprenticeship: Fees are charged based on a daily rate set by the MCU. For parttime programs, the daily rate is pro-rated to an hourly rate based on the scheduled number of hours of instruction per day. International Students (Post-Secondary, or Graduate Certificate or Tuition Short): Students who attend classes on a study permit and who are not exempt from the international premium are charged the regular tuition fee plus the applicable international student premium in the amount established annually by the College and approved by the Board of Governors.

Students on a co-op work term: An administrative fee plus applicable ancillary fees determined annually by the College are charged for each work term of a co-op program. The administrative fee is payable in three instalments prior to commencing the work term. The first instalment is payable during the academic level two terms prior to the work term, the second instalment is payable during the academic level immediately prior to the work term and the third instalment is payable at the time of registration into the work term.

8.1.2 Regular Tuition Fee - Part-time Students

All students enrolled with a part-time status in courses or programs that are funded are charged a fee set annually by the MCU at a rate per student contact hour. Part-time students attending classes on a study permit pay an hourly rate plus the applicable international student premium. Note: With the approval of the Board of Governors, High Demand fees may be introduced within the parameters outlined in the MCU Fees Directives.

8.1.3 College Approved Certificates

Fees for College Approved Certificates and courses, not funded provincially, are reviewed, and updated annually. Such fees are set by each School and are approved by the Board of Governors. The fees are listed on the College website.

Deviations or discounts from the approved Fees Schedules for select groups or individuals must be approved by the Dean and submitted to the Registrar's Office.

The calculations of fees for funded activities also apply to College approved programs. Exceptions require approval of the Board of Governors.

8.1.4 Students with Permanent Disabilities

Any student with a documented permanent disability requiring a reduced course load as a learning accommodation and therefore takes additional terms to complete a program, is eligible to pay a reduced tuition fee of \$20 per course after paying the equivalent of full-time course load tuition fees.

9. Payment of Fees

9.1. Students enrolling in full-time Post-secondary, Graduate Certificate, Tuition Short and Apprenticeship programs are provided with instructions regarding mode, amount and time frames for payment of fees prior to registration.

- 9.2. Fees cover only the courses that are in the Program of Study of the student. If a student is registered in less than a 100% course load, they may request approval from the Academic Administrator to register in a course that is not in their Program of Study, at no additional cost.
- 10. Students carrying a full course load who receive approval from the Academic Administrator to enrol in additional courses (overload) will pay full-time tuition fees plus additional tuition fees for the overload course(s).
- 11. Students enrolling in AC Online (formerly the Centre for Continuing and Online Learning) courses should consult the Centre publications published each term for notices of fee payment.

12. Refunds

- 12.1 A summary of the Refund Policy for Post-secondary, Graduate Certificate, College Approved and Apprentice programs is found in Appendix 1.
- 12.2 For the purpose of calculating tuition fee refunds, a student will be considered withdrawn effective on the date of the written notice of withdrawal is received in the Registrar's Office.
- 12.3 Tuition and Ancillary Fee Refunds Full-Time
 - 12.3.1 Full-time students in their **initial term** of the academic year who officially withdraw within ten business days from the beginning of the term will be refunded fees paid less \$500, as well as any fees paid in advance for subsequent terms.
 - 12.3.2 Full-time students in a **subsequent term** of the academic year who officially withdraw within ten business days from the beginning of the term will be refunded all fees for the term, as well as any fees paid in advance for any future terms.
 - 12.3.3 Full-time international students with a study permit in their **initial or subsequent term** who officially withdraw within ten business days from the beginning of a term will be refunded using the equation outlined in the MCU Operating Procedures.
 - 12.3.4 Full-time students on a co-op work term: The first two instalment of the Co-op Fee is -refunded in accordance with 12.3.1. The third instalment may be refunded before the work term begins if a student officially withdraws from the program, fails to meet the academic eligibility requirements, or is unable to find placement.
 - 12.3.5 Apprentices registered in their initial or subsequent term of the academic year, who officially withdraw within three business days from the beginning of a term, will be refunded fees paid less \$100, as well as any fees paid in advance for subsequent terms.
- 12.4 Tuition and Ancillary Fee Refunds Part-Time

- 12.4.1 Part-time students registered in a program who officially withdraw in writing within the first ten business days from the beginning of a term will be refunded fees paid less an administrative fee per course.
- 12.4.2 Part-time course registrants: The refund policy for courses offered by AC Online (formerly the Centre for Continuing and Online Learning) is published on the Algonquin College <u>website</u>.
- 12.5 Change of Status A student who changes from fee-paying to sponsored status will be refunded all fees paid in advance.
- 12.6 Cancellation of Program or CourseFull refund of all fees paid is made should the College cancel a program or course.
- 13. The College may consider an exception to the refund policy for exceptional circumstances including but not limited to, if the student has experienced an unanticipated, extenuating medical situation or if there has been a death of the student's spouse or partner, parent or child. Requests for an exception to the refund policy must be in writing and are to be directed to the Refund Exceptions Committee (refundexception@algonquincollege.com) in the Registrar's Office. Students must officially withdraw from the College prior to submitting their request.

Note: The College policy on withdrawal with refund is found in this policy on fees; whereas the deadline for program or course withdrawal without academic penalty is found in Academic Affairs policy AA12: *Changes to Original Registration: Course Drop /Add*.

PROCEDURE

	ACTION	RESPONSIBILITY
	Preparation of Annual Schedule of Fees	
1.	Request submissions for the creation of a non-tuition-related ancillary fee or for a change to an existing fee as per the Students' Association/College Protocol Agreement.	Registrar
2.	Prepare the Annual Schedule of Fees for all courses and programs, including program ancillary fees, in consultation with Academic Operations and Planning, International Education Centre, and the Registrar's Office including Financial Aid and Student Awards.	Registrar
3.	Obtain Students' Association approval for proposed non- tuition-related ancillary fees as per the Students' Association/College Protocol Agreement.	Registrar

4.	Present the Schedule of Fees Assumptions to the Algonquin College Executive Team for feedback.	Registrar
5.	Present the Proposed Schedule of Fees to the Algonquin College Budget Committee for endorsement to proceed with the approval process.	Registrar
6.	Present the Proposed Schedule of Fees to the Algonquin College Leadership Team for information.	Registrar
7.	Present the Proposed Schedule of Fees to the Algonquin College Executive Team for approval to proceed to the Academic and Student Affairs Committee of the Board of Governors.	Registrar
8.	Present the Proposed Schedule of Fees to the Academic and Student Affairs Committee of the Board of Governors for approval to proceed to the Board of Governors.	Registrar via the Vice President, Student Services
9.	Obtain Board of Governors for the Proposed Schedule of Fees.	Registrar via the Vice President, Student Services
10.	Publish the Approved Schedule of Fees for the upcoming academic year on the Algonquin College website.	Registrar
	Refunds	
1.	Officially withdraw in writing and request refund.	Student
2.	If applicable, assess refund to be paid to student and request the Finance Department to issue a refund.	Registrar's Office
3.	Forward refund to student.	Finance Department

SUPPORTING DOCUMENTATION

Appendix 1 Refund Policy for Post-secondary, College Approved and Apprentice programs.

RELATED POLICIES

AA08 Course Load

AA12 Changes to Original Registration: Course Drop /Add.

AA15 College Credentials

SA08 Fee Deferral

RELATED MATERIALS Exemptions – International Student Fees

SA06: APPENDIX 1

AND APPRENTICE PROGRAM REFUND POLICY					
	FULL-TIME STUDENTS	PART-TIME STUDENTS	INTERNATIONAL STUDENTS	APPRENTICES	
INITIAL TERM A STUDENT PAYS OR DEFERS THE DEPOSIT FOR AN ACADEMIC YEAR (September – August)	A refund less \$500 fee if written request is received within ten business days from the start of term.	A refund less \$25 fee per course if written request is received within ten business days from the start of term.	A refund less a fee if a written request is received within ten business days from the start of the term. The fee is calculated in accordance with Ministry of Colleges and Universities policy.	A refund less \$100 fee if written request received within three business days from the start of term.	
SUBSEQUENT TERM(S) IN WHICH A STUDENT REGISTERS IN AN ACADEMIC YEAR (September – August)	A full refund if a written request is received within ten business days from the start of term.	A refund less a fee of \$25 per course if a written request is received within then business days from the start of term.		A refund less \$100 fee if written request received within three business days from the start of term.	
ANY TERM A STUDENT PAYS OR DEFERS FEES IN AN ACADEMIC YEAR	A full refund if the program is suspended by the College. No refund for withdrawals or changes to part-time status after the first ten business days from the start of term.	A full refund if the program/course is suspended by the College. No refund for withdrawals after the first ten business days from the start of term.	A full refund if the program/course is suspended by the College. No refund for withdrawals or changes to part-time status after the first ten business days from the start of term.	A full refund if the program/course is suspended by the College. No refund for withdrawals or changes to part-time status after the first three business days from the start of term.	

POST-SECONDARY GRADUATE CERTIFICATE, COLLEGE APPROVED

NOTE: All withdrawal and refund requests must be in writing to the Registrar's Office. The deposit and late payment fee are non-refundable. Students are liable for the payment of any outstanding fees if they withdraw after the ten-day period. Non attendance and/or payment cancellation does/do not constitute a withdrawal.

Co-op Fees

The first two installments of the co-op fees are refundable with written withdrawal request from Co-operative Education be received during the first ten business days from the start of the term. The third installment may be refunded prior to the commencement of the work term if a withdrawal is initiated due to: the student withdrawing from the co-op program, failure to meet the academic eligibility requirements, or the student is not successfully placed.

AC ONLINE (formerly CENTRE FOR CONTINUING AND ONLINE LEARNING) REFUND POLICY

FULL	ON CAMPUS COURSES OF 8 OR MORE CLASSES A full refund if the	ON CAMPUS COURSES OF 4 TO 7 CLASSES A full refund if the	ON CAMPUS COURSES OF 3 OR FEWER CLASSES A full refund if the	ONLINE COURSES	PERSONAL INTEREST COURSES A full refund if
REFUND	course is cancelled	course is cancelled	course is cancelled	course is cancelled	the course is
	by the College.	by the College.	by the College.	by the College.	cancelled by the College.
PARTIAL REFUND	A refund less a \$25 fee if the withdrawal request is received prior to the third scheduled class. There are no refunds on textbooks in designated courses, where the textbook is supplied as part of	A refund less a \$25 fee if the withdrawal request is received prior to the second scheduled class. There are no refunds on textbooks in designated courses, where the textbook is supplied as part of	A refund less a \$25 fee if the withdrawal request is received prior to the first scheduled class. There are no refunds on textbooks in designated courses, where the textbook is supplied as part of	A refund less a \$25 fee if the withdrawal request is received prior to the fourteenth day from the start of the course unless otherwise indicated in the Online Learning eAlgonquin confirmation email.	A refund less a \$25 fee if the withdrawal request is received five days prior to the first scheduled class.
	the course learning materials.	the course learning materials.	the course learning materials.		

NOTE: Withdrawals may be made by email, mail, phone, fax or in-person to the Registrar's Office. Nonattendance and/or payment cancellation does not constitute a withdrawal.