R3

Rethink.
Redesign.
Reimagine.

ALGONQUIN COLLEGE

R3 Project Showcase

Laura Stanbra, Vice President, Student Services and
R3 Project Executive Sponsor

February 28, 2023

Algonquin College Land Acknowledgement

Agenda

1. Welcome
2. Implementation Committee Update
3. Project Highlights
4. Admissions Process and Terminology in Thesis SM
5. Thesis Student Portal Demo: Viewing the Applicant Checklist
6. Live Q&A

R3

Rethink.
Redesign.
Reimagine.

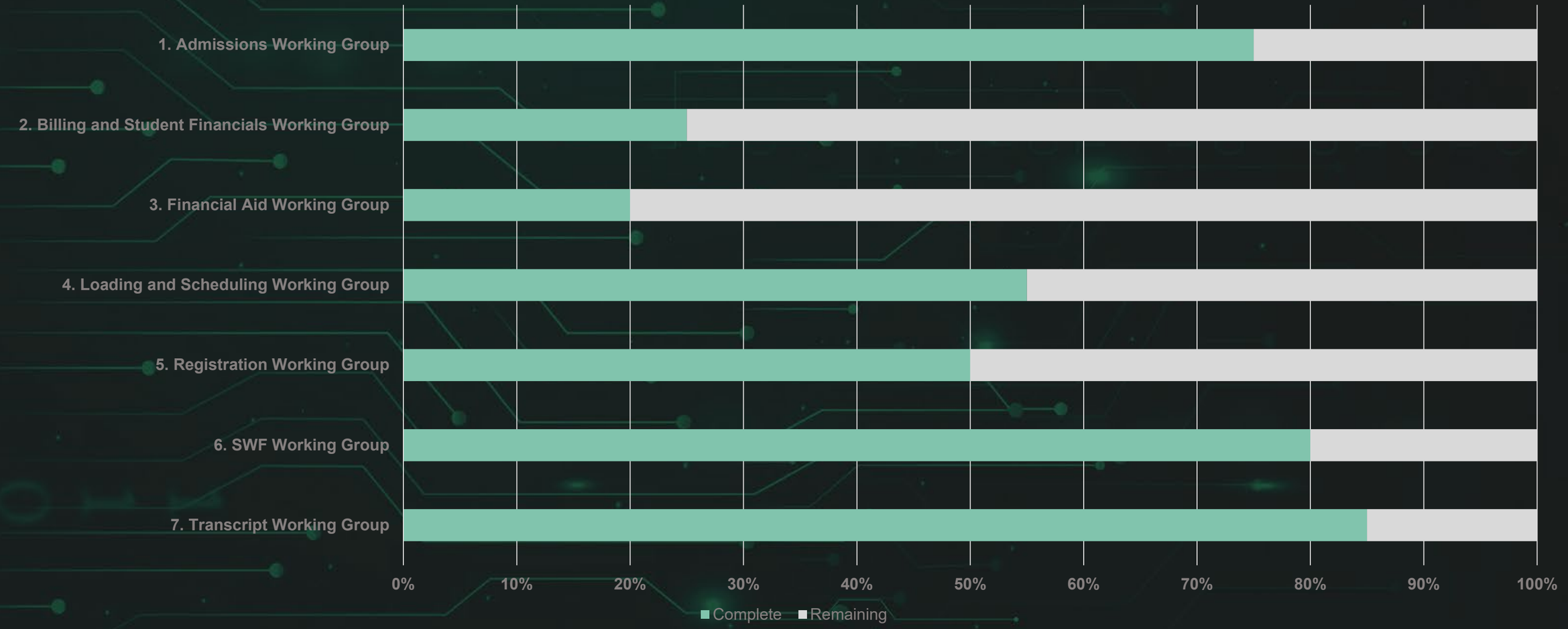
ALGONQUIN COLLEGE

Implementation Committee Update

Bryan Eburne,

Manager, SIS Implementation & Business Transformation and Implementation Committee Co-Chair

R3 Implementation Committee Update Working Group Status – February 2023



R3

Rethink.
Redesign.
Reimagine.

ALGONQUIN COLLEGE

Recent R3 Project Highlights

Claude Brulé, President and CEO

Recent Project Highlights

We have successfully designed and tested the *integration* between Salesforce and Thesis SM.

We have successfully tested *synchronizing the student data* between Thesis SM and Salesforce.

Completed integration plans for Thesis SM with specific platforms including:

- The Test Centre Online Booking System (TCOBS)
- Clockwork
- Private College Partnership Program

Recent Project Highlights: Continued

Launched the Learner Engagement and Communications Plan: Partnership with the Human-Centred Design Lab with Jed Looker and two of his students.

We have migrated more than 1.8 million student course enrolment data, and 97,000 Admissions Attempts into Thesis SM.

Success in charting applications through approximately 275,000 markers.

Continued progress on how we'll do our work within Thesis SM, including the Admissions Process.

R3

Rethink.
Redesign.
Reimagine.

ALGONQUIN COLLEGE

Admissions Process in Thesis SM

Lisa Wellman, Coordinator, Admissions, Registrar's Office

Today, we will:

- Review the Current Admissions Process in GeneSIS
- Review the Current Applicant Experience in ACSIS
- Review the Future Admissions Process in Thesis SM
- Review the Future Applicant Experience in the Thesis Student Portal

The Current Admissions Process: GeneSIS

Prospective student begins Application Process via the Ontario College Application System (OCAS)

Application entered (integrated from OCAS) into GeneSIS System + student profile created in ACSIS

Applicant assigned a Status Code number based on their progress through the application process

Example: GeneSIS Status Codes for when an Application is Incomplete

APPLICATION INCOMPLETE

452 College Req.
Inc: Transcript

454 College Req.
Inc: Diploma Only

456 College Req.
Inc: Adv. Level

458 College Req.
Inc: Requirements

459 Intl CSO
to contact applicant

480 Proof of
IELTS/TOEFL Results

481 On Hold:
Proof of Status Cana.

483 On Hold:
Semester School

484 On Hold:
Official Transcripts

436 EAP Placement Test

437 Testing: ELSA & AMSA

443 Testing: (Pembroke)

444 Testing: Mature (Perth)

445 Testing: English & Math (PM)

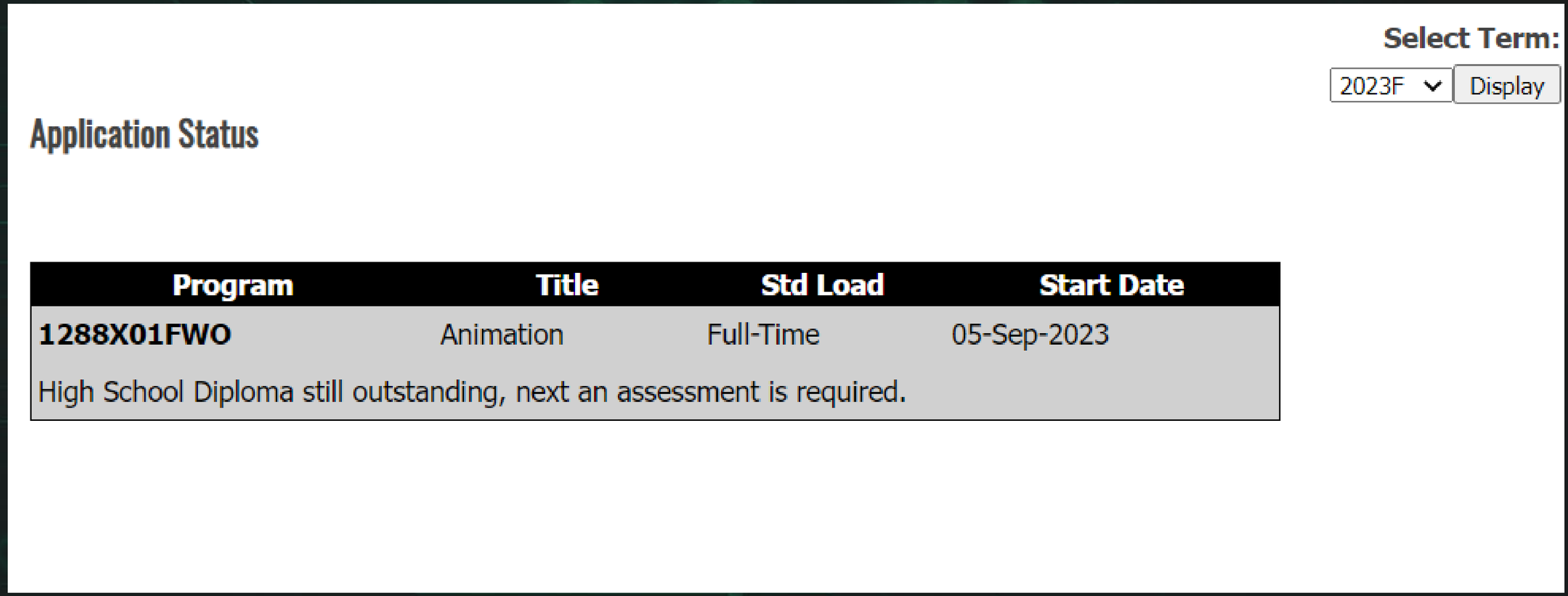
446 Testing: Math (IMSA)

448 Testing: ELSA & IMSA

449 Testing: English

450 Testing: Math (AMSA)

ACSIS screenshot of applicant view:



The Admissions Process today: GeneSIS

The Employee

- Selects from one of hundreds of status code options and assigns to the applicant's profile based on their progress through the application phase;
- Manually inputs the data. Some items are only available in the Ontario College Application System (OCAS), and employee must go back and forth between the two systems;
- Receives and answers applicant inquiries about status of application;
- Uses multiple communication channels to connect with applicant

The Applicant

- Sees the status assigned to their application in ACSIS;
- Doesn't receive immediate direction on next steps (if applicable);
- Often contacts Registrar's Office for application status update and/or clarity

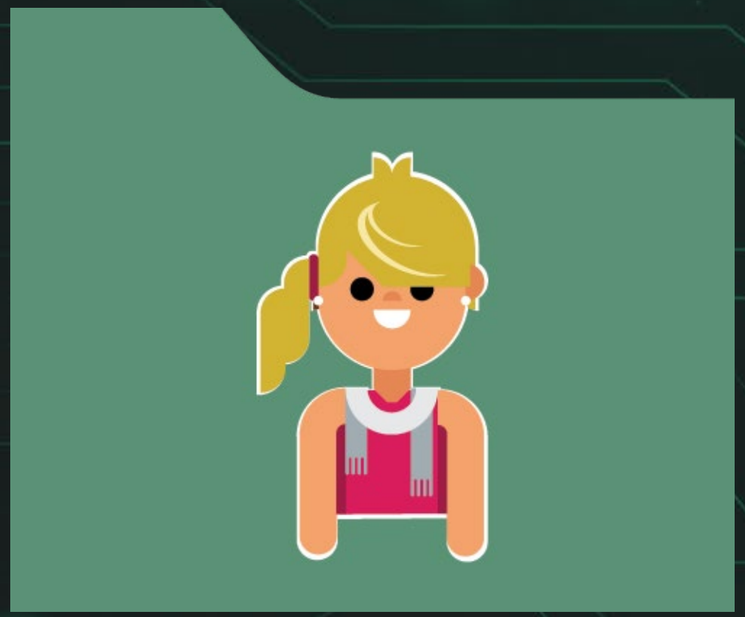
The future Admissions Process: Thesis SM

Prospective student begins Application Process via OCAS

An Admissions Record is created in the Thesis SM System (integrated from OCAS)

The applicant accesses an Applicant Checklist in the Thesis Student Portal

What is an Admissions Record in Thesis SM?



- An Admissions Record houses all information required to process an application.
- Information can include program, campus, delivery method, etc.
- It only hold Admissions data
- An Admissions Record will outline the Admissions Stage.

Thesis SM Terminology:

Admissions Status

- The overall status of the applicant
- Visible in Thesis SM System; not visible in Thesis Student Portal
- Each Status is categorized, housing relevant Admissions Stages
- Most often used for generating reports (applicants vs. accepted, etc.)

Waitlist

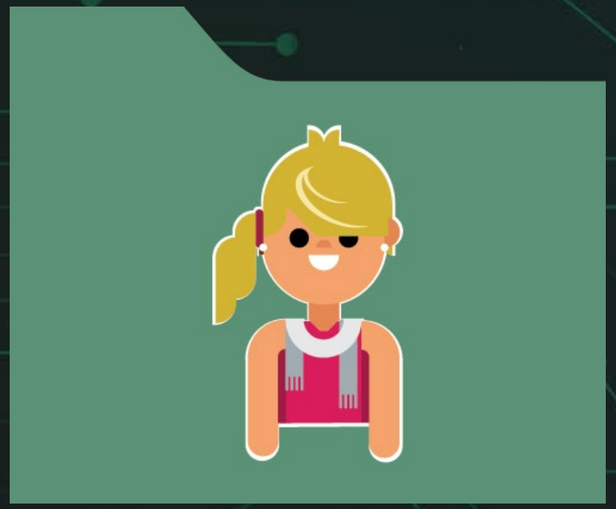
- Reviewing Program Capacity
- Waitlist
- Waitlist, Conditional
- Waitlist, Confirmed
- Waitlist, Confirmed Conditional

Admissions Stage

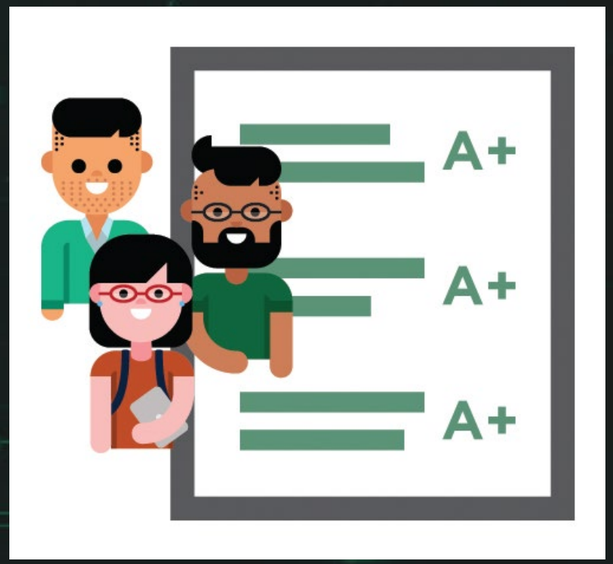
- The specific status of the application
- Used to communicate with applicants in the Thesis Student Portal
- An applicant can only be at one Admissions Stage at a time
- Also visible in Thesis SM System

An Applicant is accepted, confirmed and pays their fees. Then what?

Admissions Record



Student Academic Record

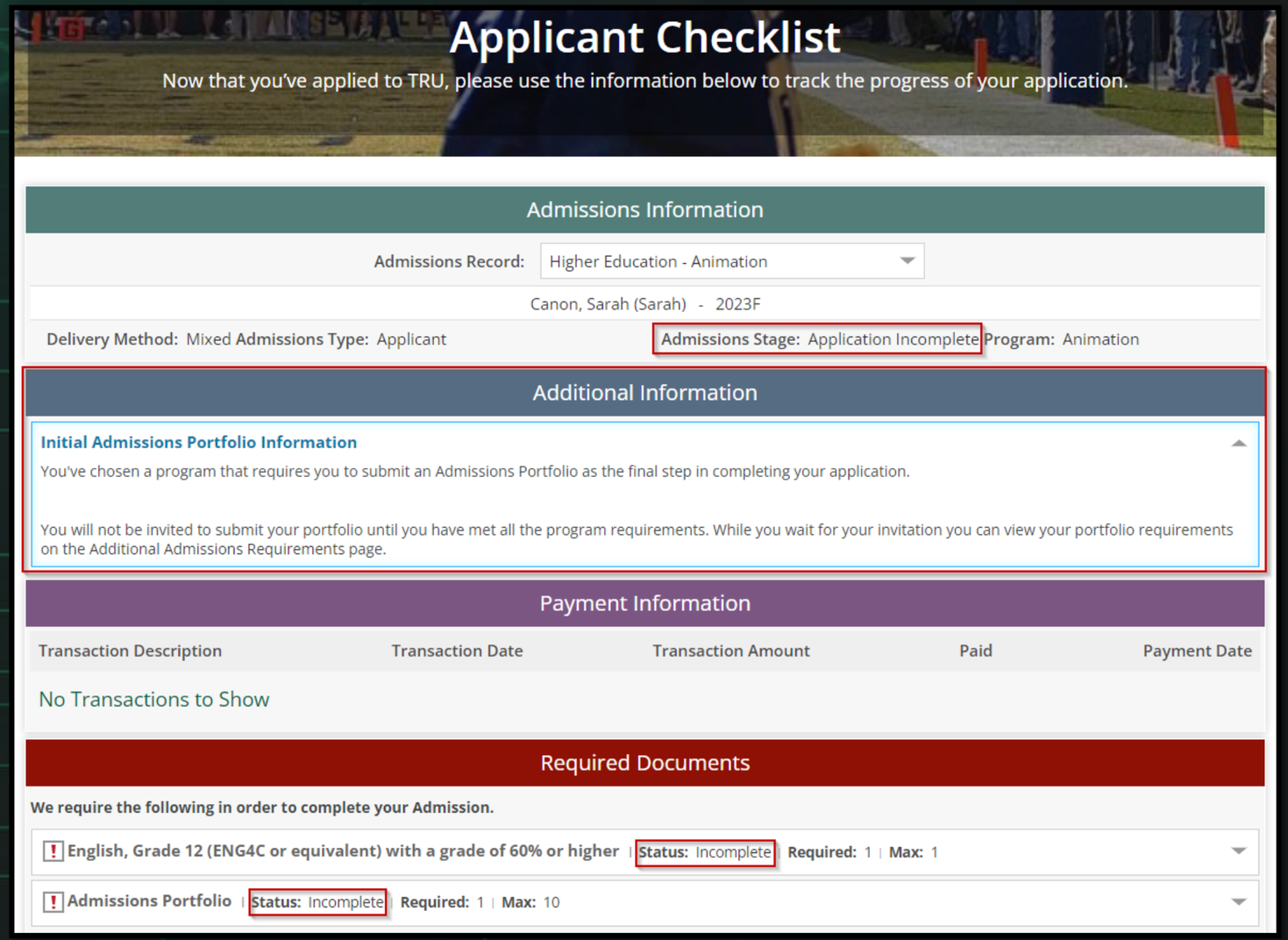


Transforming the applicant process:

The Thesis Student Portal Applicant Checklist

The Thesis Student Portal Applicant Checklist

This Student Portal feature allows applicants to check the overall status of their application and individual status of each admissions requirement.



The Thesis Student Portal Applicant Checklist: Terms

Applicants will have insight to the complete status of their application:

ADMISSIONS STAGE: overall application status

ADDITIONAL INFORMATION: specific instructions or notes related to the application process

REQUIRED DOCUMENTS: the status of each individual Admissions Component (Admissions Requirement)

ADMISSIONS COMPONENT: Manages the receipt and processing of specific documents or requirements needed to assess an application. Examples: English Grade 12, AC-HPAT, Admissions Portfolio, etc.

Forecasted Benefits

Increase Student Success and Satisfaction by:

- Ease of tracking application progress; next steps are identified through simplified language used when seeing their Admissions Stage.
- Receiving enhanced communication from start to finish; eliminate the need to contact Algonquin College for further direction.
- Providing clarity for applicants; ability to see what documents have been or need to be uploaded against each requirement.

Increase Employee Satisfaction and Efficiencies by:

- Reducing troubleshooting; less inquiries from students requiring AC employees to provide clarity on next steps.
- Improving onboarding and training experiences: easy-to-understand application stages and reducing code line options.
- Reducing process time from start to finish; real-time visibility on documentation requiring review.

Thesis Student Portal Demo:
The Applicant Checklist

Samantha Harris, Business Systems Analyst, R3 Project

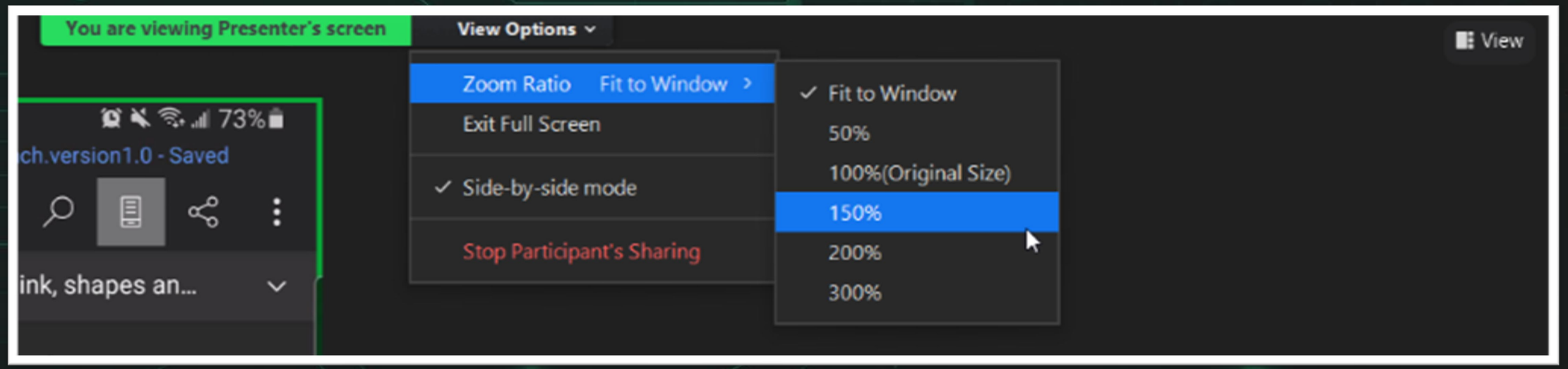
Note: Demonstration using a Thesis SM Student Information System prototype that is not set up for Algonquin College.

Avatar Story: Meet Jimmy

Jimmy has applied to three programs offered at Algonquin College:

1) Business Fundamentals
2) Practical Nursing
3) Animation

Instructions: How to Zoom in

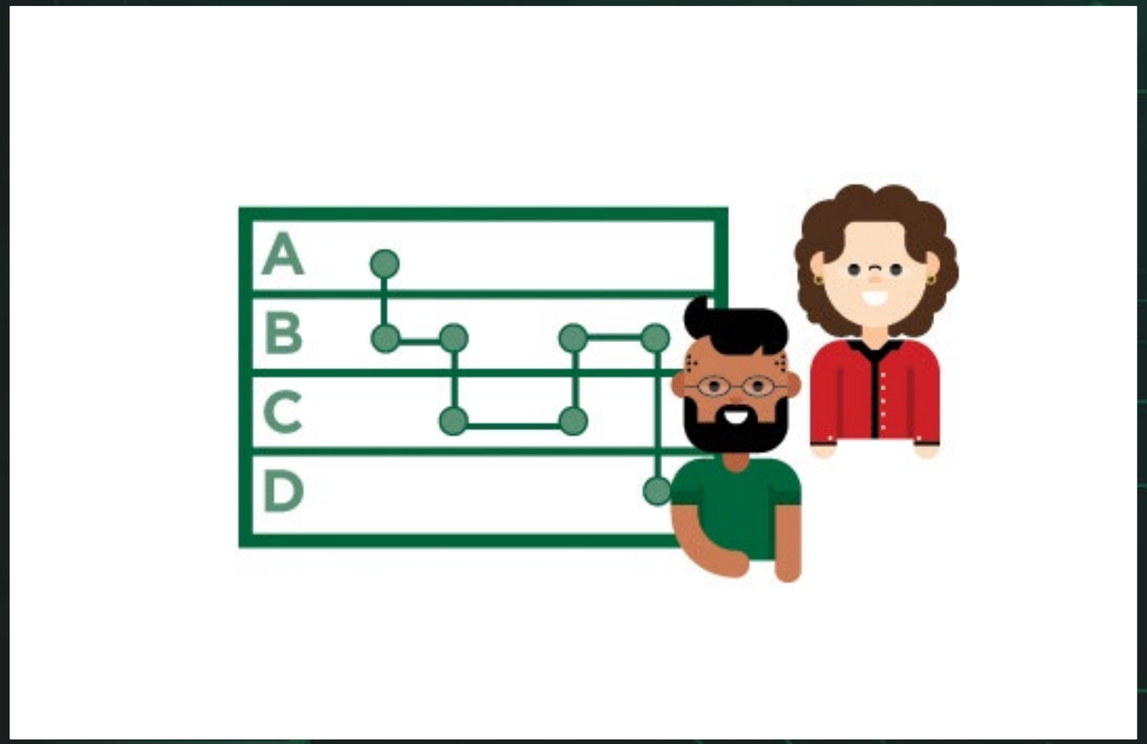


Q&A

Please raise your hand ✋ or type your question into the Q&A tab.

Zoom Poll:
Your input is invaluable!

Next Business Process Walkthrough



Wednesday, March 29, 2023

Next Showcase

Monday, May 1, 2023

Be in the know. Bookmark our page: algonquincollege.com/R3

Thank you for joining us!

More questions?

Contact

R3@algonquincollege.com

algonquincollege.com/R3