

FORSYTHE PENDLETON JONES

Full-Stack Web Developer

613-727-4723 | jone0123@algonquincollege.com | www.linkedin.com/fpjones | fpjones.com

PROFILE

Detail-oriented and self-motivated Web Development and Internet Applications student with the hands-on training to design, develop and implement web solutions and assist with the installation and troubleshooting of internet applications. Demonstrated ability to produce high-quality results in a fast-paced, team-oriented environment.

SUMMARY OF QUALIFICATIONS

- **Languages and Frameworks:** HTML, XML, CSS, SASS, Bootstrap, JavaScript, jQuery, C#, ASP.NET, Python 2 and 3, SQL, PHP
- **Software:** MySQL, Workbench, Visual Studio, Atom, Brackets, PyCharm, VMware Workstation, WordPress, WinSCP, FileZilla
- **Adobe:** Photoshop, Illustrator, InDesign, Dreamweaver, After Effects
- **Microsoft Office:** Word, Excel, PowerPoint, Outlook

Additional Qualifications:

- Creative in troubleshooting, debugging and problem-solving complex issues
- Ability to develop and maintain functional and dynamic websites that reflect business objectives and needs
- Trained to maintain detailed documentation of projects from concept to completion
- Skilled in enhancing user experiences through enhanced interactivity, transitions, transforms and animations
- Effectively communicates with customers, co-workers and supervisors
- Strong organization and time management skills to meet multiple deadlines

EDUCATION

Web Development & Internet Applications Diploma

2019-Present

Algonquin College, Ottawa ON

- GPA: 3.7/4.0

RELATED EXPERIENCE

Banking Web Application Assignment

2019

Algonquin College, Ottawa ON

- Developed a banking web application using C# with the ASP.NET framework
- Created an interactive user interface where customers could create an account, deposit or withdraw funds and view their transaction history
- Ensured the application was mobile-friendly, using responsive design principles to adapt to different screen sizes
- Provided documentation for users and developers, including unit and integration tests

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RELATED EXPERIENCE CONTINUED

Retail Website Assignment

2019

Algonquin College, Ottawa ON

- Designed a cross-platform friendly website using HTML and CSS alongside the Bootstrap framework
- Enabled responsive features for customers to use including a web form, photo gallery and navigation menu to improve user flow
- Apply visual design best practices for colour, layout and typography to enhance interface

OTHER EXPERIENCE

Technical Support Specialist

2017-2019

Best Buy, Ottawa ON

- Greeted 20-40 customers daily, listened carefully and asked probing questions to understand customer needs and make appropriate recommendations
- Provided technical solutions by troubleshooting, upgrading, and repairing technology products for customers across the country
- Educated customers on how to best use their products, enhancing customer satisfaction
- Trained 5+ new staff on customer service best practices to improve customer experience

Sales Associate

2016-2017

Staples, Kanata ON

- Connected with customers by sharing knowledge and enthusiasm for technology
- Stayed up to date on the latest tech products to provide advice and recommendations to meet customer needs
- Met store merchandising standards and loss prevention measures by organizing, pricing and displaying products effectively and securely
- Collaborated in a team of 7 to maintain a clean and safe environment for clients and staff

COMMUNITY INVOLVEMENT

Communications & Social Media Volunteer

2019-Present

Helping with Furniture

- Create and update content for social media platforms, websites, and newsletters to engage different audiences
- Research current trends and online best practices to boost social media presence
- Plan and execute events and campaigns to increase community awareness