

Student User Guide

Last Update February 8, 2024

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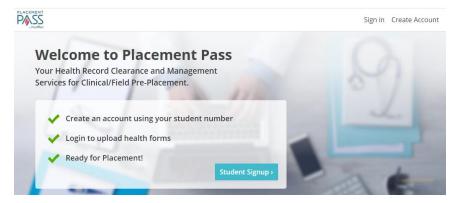
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Student User Guide

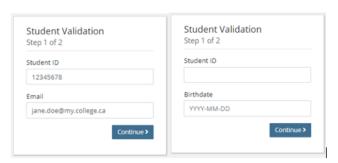
Creating Account

Before using Placement Pass for the first time, students must first sign up to the service and create a password.

- 1. Navigate to the website URL provided by your school (SchoolName.placementpass.ca)
- 2. Click on the Student Sign up option on the home page.



- A pop-up will appear advising that you require a Student Account ID and a College issued email address. If you have both pieces of information, continue to the next step by Clicking on the **Continue** icon (Note, some colleges use Birthdate instead of email address for student validation).
 - 4. Enter in your Student ID and Student email (or date of birth) and click Continue.



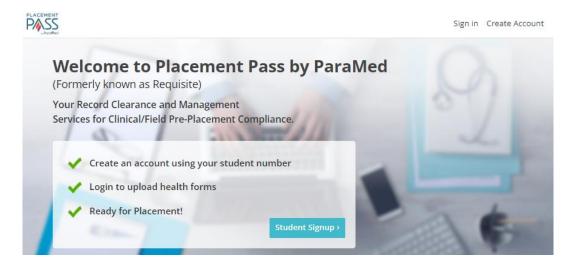
- 5. If the information entered matches the student profile received from the College, you will be taken to the next step to create a password. Enter in the **password twice** and click **Submit.**-Passwords must have at least one digit ('0'-'9') and at least one uppercase ('A'-'Z')
- 6. A pop up will appear identifying if registration was successful. In the pop-up window, select **Click here** which will take you back to the login screen.

Registration Complete
Account created successfully. Click here to sign in.

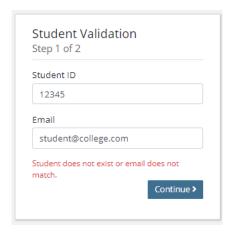
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Logging In

1. Enter your **Student ID** number and the **Password** you created to log into the site. From the home page, **Sign In** is at the top right menu bar.

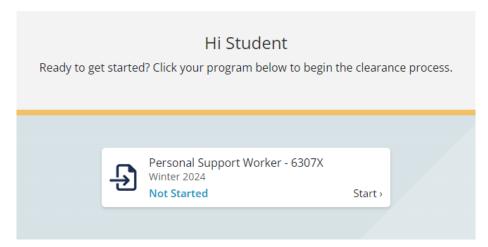


2. If you receive an error, it means that your school has not sent ParaMed your student profile information. You will need to contact your program administrator for further instructions.



Landing Page

This is the home page that displays after login. Depending on where the student is at in their submission process, the page updates accordingly. Click anywhere in the white box to continue.

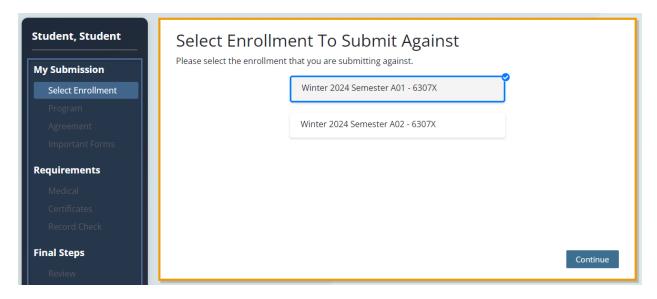


My Submission

Select Enrollment

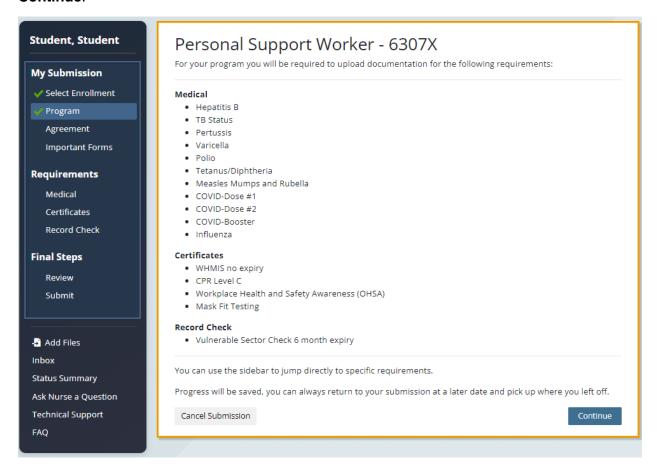
Students submitting for the first time must select and confirm the appropriate enrollment (level and term) to submit against.

1. To lock in selection, select enrollment, a blue box with checkmark will display, select **Continue**.



Program

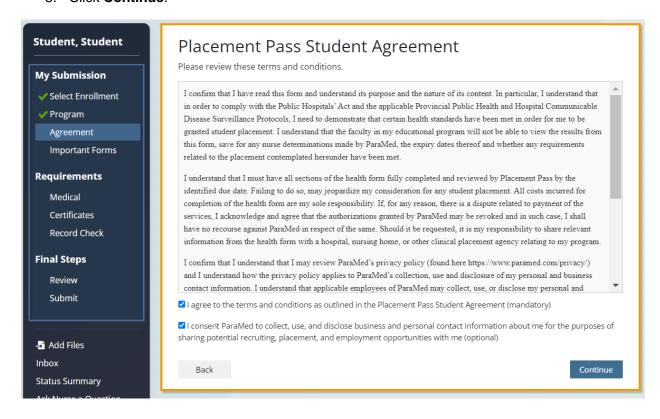
The **Program** page displays the required documentation to clear for your placement. Select **Continue**.



Student Agreement

Read and review the terms and conditions on Student Agreement page.

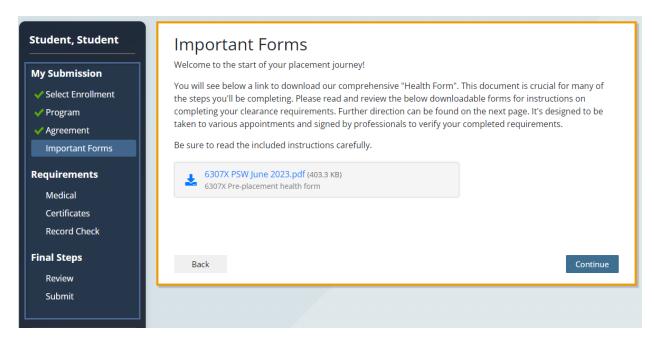
- 1. Place a **checkmark** beside 'I agree to the terms and conditions as outlined in the Placement Pass Student Agreement'
- 2. If you wish to be contacted by a ParaMed recruiter after graduation, place a **checkmark** beside the consent.
- 3. Click Continue.



Important Forms

This page shows the Health Form and any other forms required by your program.

- 1. On the Important Forms page, select, download and print off the PDF Health Form. You will need to bring this form to your Health Care Provider to complete.
- 2. Click Continue.



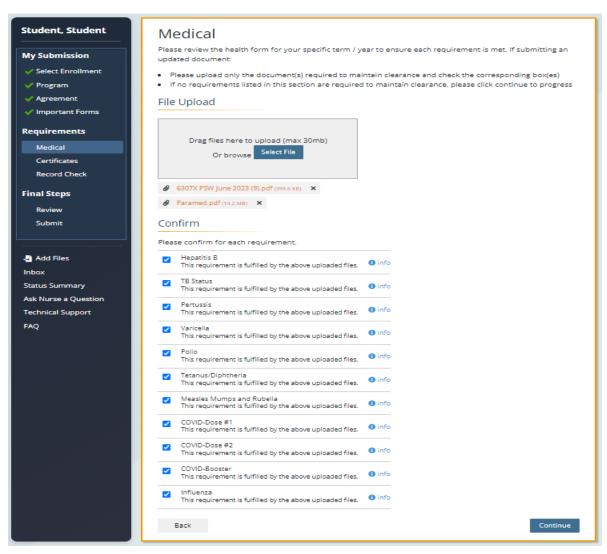
Requirements

Requirements are broken down into logical groupings based on the Health Form requirements. Each section has the same behaviour and display, in this example Medical is used.

- 1. Drag your document(s) in the box under **Add Files** <u>or</u> click on **Select File** button to upload it from your computer. Once the document is selected click **Open.**
- Scroll down and check the white box beside the applicable requirement(s), to update
 documentation in other sections, select **Continue** and complete the same process. Once
 documentation has been added in each section, select **Continue**.



Details on the requirements display by hovering over the 'Info' icon



Note: Returning students will see the requirements they have previously submitted against and are to update requirements due to expire.

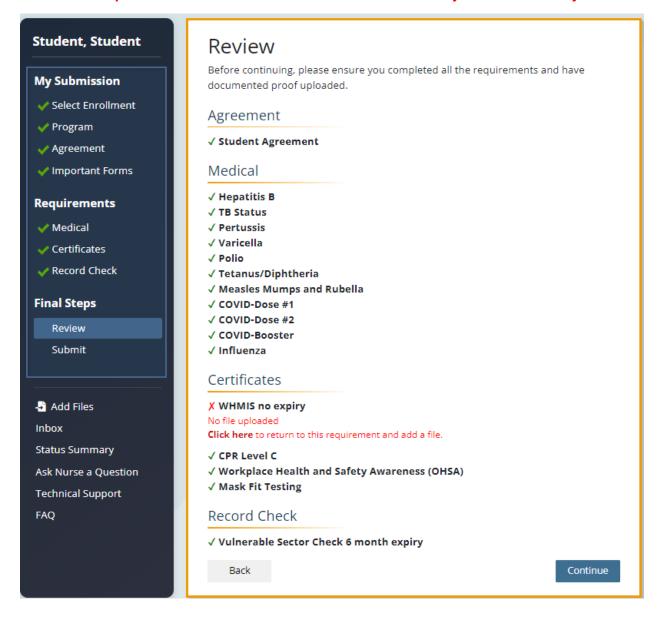
Final Steps

Review

This page displays a summary of the documents and requirements for first time users that will be submitted for the nurse to review. A red X indicates that there is no document/requirement submitted, if this is in error go back to the appropriate Requirement add document and check off requirement. If this is intentional, click **Continue**.

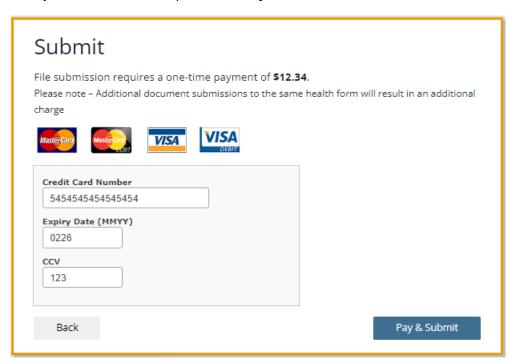
*Ensure that your documentation is complete prior to submitting payment.

Subsequent submissions to the same health form are subject to a secondary fee.

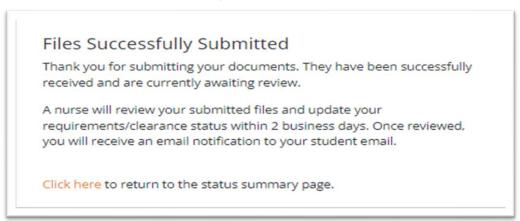


Submit

1. On the payment screen, enter your card number, the expiry date and CCV code from the back of your card. When complete click **Pay & Submit.**



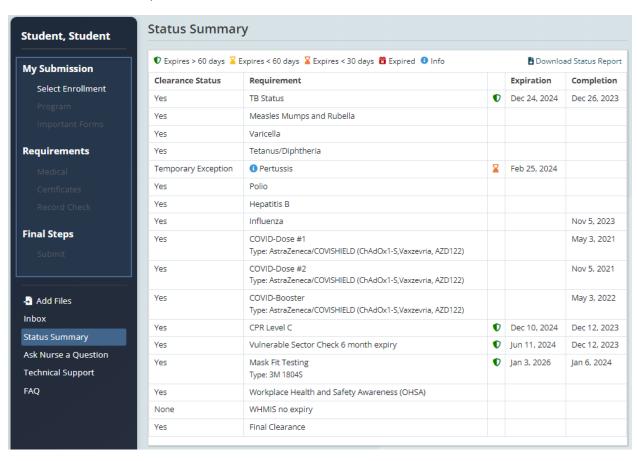
2. A screen will display confirming your submission, to view the history and activity, Click Here to return to the <u>Status Summary</u> page.



Status Summary

This page displays the current status of submitted requirements, with expiry dates where applicable. Emails will be sent to students when requirements are about to expire. To maintain clearance status, students are expected to update expiring requirements. Failure to do so by the expiry date will unclear the requirement, and final clearance status.

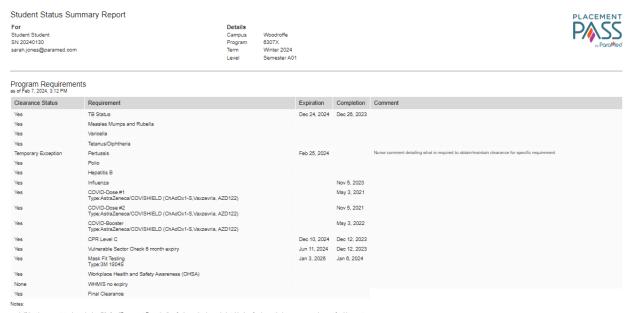
- Green indicates the expiry date is greater than 60 days, no immediate action required.
- Yellow indicates the date is expiring within 60 days, student needs to update requirement.
- Orange indicates the date is expiring within 30 days. Immediate action required.
 Students need to update their requirements.
- Red indicates the date has expired. Immediate action required. Student clearance status in jeopardy.
- Info indicates more information regarding the requirement can be displayed by hovering over 'Info.'
- Download Status Report provides a <u>PDF summary</u> of this page which can be saved/printed.



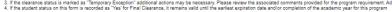
Status Report

Shows the current status of each requirement, with comments from the nurse regarding what is needed to maintain clearance status.

If clearance has been achieved, a seal displays showing clearance by Placement Pass.









Legend		
Status	Description	
None	No document submitted - Requirement not cleared	
Yes	Requirement cleared	
No	Requirement Not cleared	
Temporary Exception	Temporary Requirement exception, see comments	
Permanent Exception	Permanent Requirement exception, see comments	

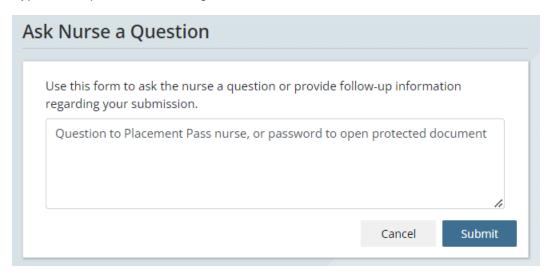
Ask Nurse a Question

At any time in the submission process, students can request help from the ParaMed Pass Nurse. It can also be used to share passwords for protected documents that the nurse will need to open.

There is no charge for this service. This ensures that all communication is associated with your ParaMed Pass Student account.

Students will receive an email once a response is received, to review the message go to Inbox.

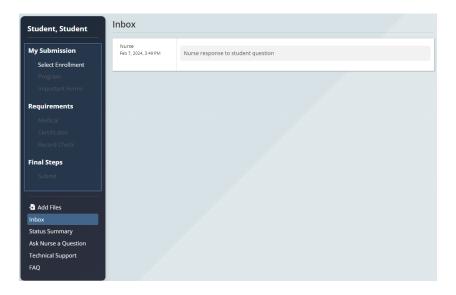
1. Type in the question or message to the nurse, click **Submit**.



Inbox

Students will receive an email when a nurse response to a question. A notification displays on the landing page if there is a new message.

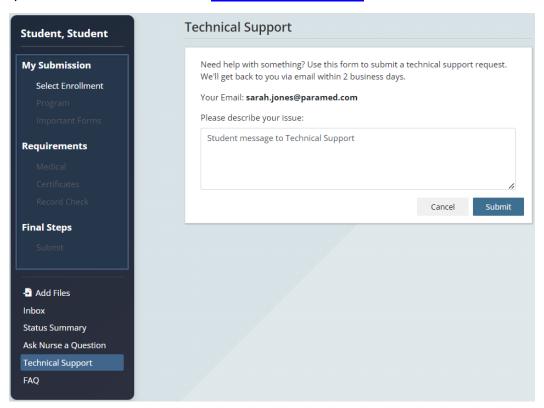
1. To view nurse response, from the menu bar on the left select **Inbox**.



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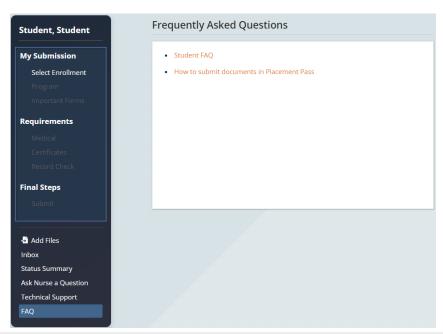
Technical Support

Use this page to receive Technical Support for help navigating the site. Note any clearance related questions will be re-directed to <u>Ask Nurse a Question</u>.



FAQ

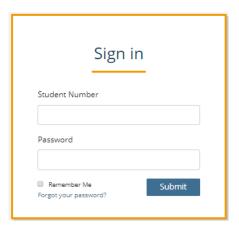
This page has additional resources for students to reference.



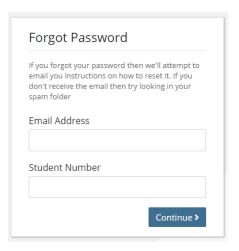
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Password Reset

1. If you have forgotten your password, you can trigger a password reset from the sign in screen, by clicking on the **Forgot your Password** option.



2. Enter in your email address and student number and an email will be sent to your account with the instructions to reset your password.



Receipts

Payment Receipts are available immediately after payment is received.

- 1. To access receipts, go to profile at top right of screen.
- 2. Select Receipts from drop-down.



On the Receipts page, click **Download** to display a PDF copy of the transaction.

eceipts			
Order No	Date	PDF Download	Amount
13351805776310211174	2024-02-07 13:56:16	≛ Download	\$12.34



Invoice for Feb 07, 2024 Health Form submission

From

ParaMed Placement Pass 3000 Steeles Avenue East Suite 103 Markham, ON, L3R 4T9

For

Student Student sarah.jones@paramed.com Personal Support Worker - 6307X

Details

Order Number: 13351805776310211174 Date: February 07, 2024

Summary

Health form submission	\$10.74
Subtotal	\$10.74
HST (ON)	\$1.60
Total	\$12.34

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